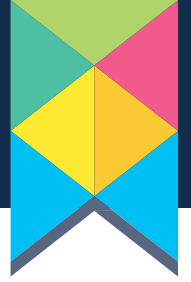


# Resources and Support





## Welcome Guide Contents

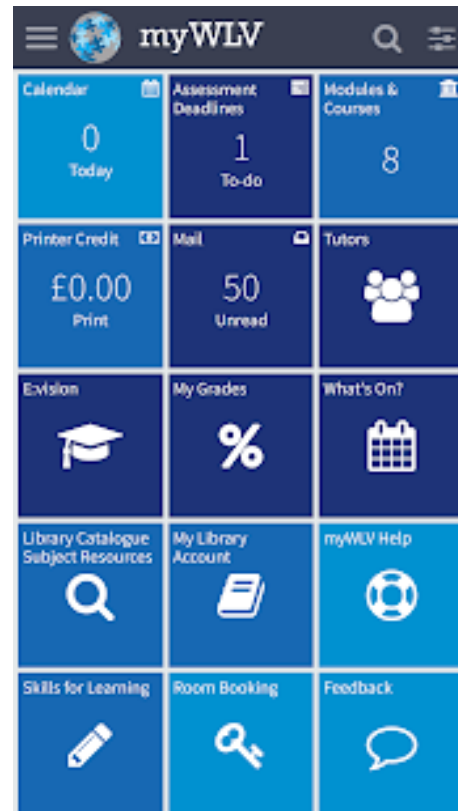
- Study Essentials ..... 3
- Learning Resources ..... 6
- Student Support ..... 11
- Student Experience (WLV Sport, Careers Support) ..... 12
- Students' Union ..... 15
- 'E:Vision' and Enrolment ..... 19



## Guidance for New Starters

Try out the  
'MyWLV' app

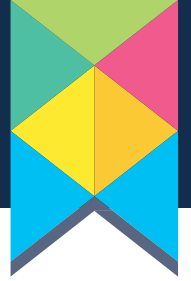
Access to your  
email, calendar,  
library, Evision,  
Canvas, results  
and more, all in  
one place.



<https://www.wlv.ac.uk/study-here/new-students/new-starters/>



- Enrolment & Module Registration help
- 'How-to' videos (eg. Free Microsoft Office)
- Links to finance, support and well-being, Students' Union, WLV sport etc.

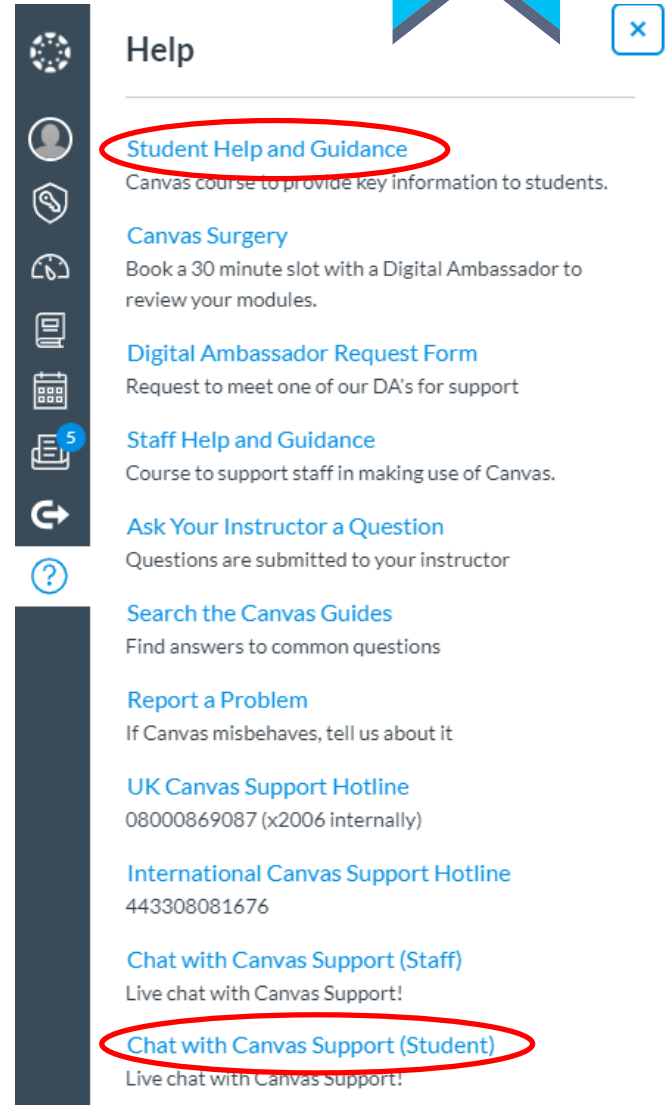


## Virtual Learning Environment

Access at [www.canvas.wlv.ac.uk](http://www.canvas.wlv.ac.uk)  
or Download the Canvas app

- Access course material
- Submit Assignments
- View grades & feedback
- Class discussions

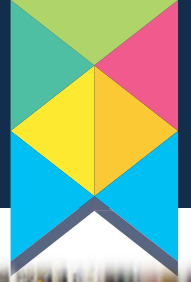
[Help & Guidance](#)  
available within  
Canvas



**Help**

- [Student Help and Guidance](#)  
Canvas course to provide key information to students.
- [Canvas Surgery](#)  
Book a 30 minute slot with a Digital Ambassador to review your modules.
- [Digital Ambassador Request Form](#)  
Request to meet one of our DA's for support
- [Staff Help and Guidance](#)  
Course to support staff in making use of Canvas.
- [Ask Your Instructor a Question](#)  
Questions are submitted to your instructor
- [Search the Canvas Guides](#)  
Find answers to common questions
- [Report a Problem](#)  
If Canvas misbehaves, tell us about it
- [UK Canvas Support Hotline](#)  
08000869087 (x2006 internally)
- [International Canvas Support Hotline](#)  
443308081676
- [Chat with Canvas Support \(Staff\)](#)  
Live chat with Canvas Support!
- [Chat with Canvas Support \(Student\)](#)  
Live chat with Canvas Support!

[Video Introduction to Canvas](#) for Partner and Distance Learning Students



## Learning Resources & Skills

- Print and Online Resources
- Tutorials (available online) and [study guides](#) to help you improve: [academic writing](#), [critical thinking](#), [referencing](#) ...
- You can apply to access other university libraries
- If you need help use the [online library chat](#), or email [library@wlv.ac.uk](mailto:library@wlv.ac.uk).







## Getting Started

[www.wlv.ac.uk/lib](http://www.wlv.ac.uk/lib)



# The University Library

SEARCH FOR LIBRARY RESOURCES

MY ACCOUNT

Book onto skills workshops  
or ask for advice

LIBRARY HOME

FACILITIES & SERVICES

SUBJECT RESOURCES

RESEARCHERS

ACADEMICS

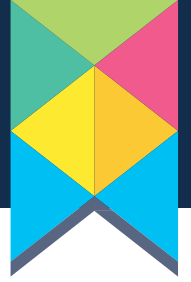
SKILLS FOR LEARNING

CONTACT US

MY ACCOUNT

Book study space

Library Chat



## Your Libraries



**Telford**

## Wolverhampton



**Walsall**

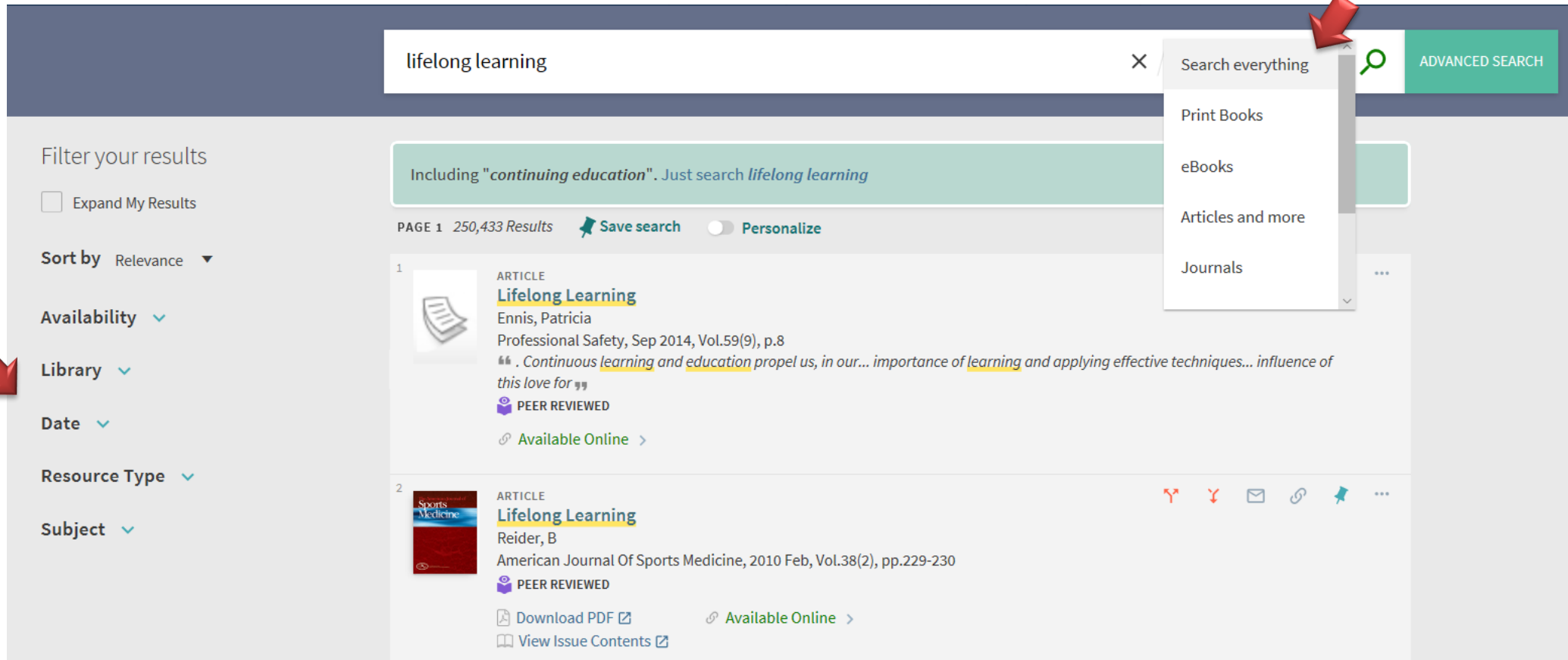
-----  
\*open 24 hours a day, seven days a week  
(during term time)  
-----

**\*Libraries are currently running a reduced service. Please see <https://www.wlv.ac.uk/lib/reopening/>**



## Search for Library Resources

[https://librarysearch.wlv.ac.uk/discovery/search?vid=44UOWO\\_INST:MAIN](https://librarysearch.wlv.ac.uk/discovery/search?vid=44UOWO_INST:MAIN)



lifelong learning

Search everything

Print Books

eBooks

Articles and more

Journals

ADVANCED SEARCH

Filter your results

Expand My Results

Sort by Relevance

Availability

Library

Date

Resource Type

Subject

Including "continuing education". Just search *lifelong learning*

PAGE 1 250,433 Results Save search Personalize

1 ARTICLE  
**Lifelong Learning**  
Ennis, Patricia  
Professional Safety, Sep 2014, Vol.59(9), p.8  
“ . Continuous learning and education propel us, in our... importance of learning and applying effective techniques... influence of this love for ”  
PEER REVIEWED  
Available Online

2 ARTICLE  
**Lifelong Learning**  
Reider, B  
American Journal Of Sports Medicine, 2010 Feb, Vol.38(2), pp.229-230  
PEER REVIEWED  
Download PDF Available Online  
View Issue Contents

Filter your searches by date, resource type and availability... and search for key words within e-books to save time.





## Access for Partner & Distance Learning Students

You can apply to access a library near you through the SCONUL scheme:

<https://www.sconul.ac.uk/>

SCONUL

home about sconul news events publications **sconul access**

SCONUL Access menu:

- About Access
- Access application
- Access User Guide
- Frequently asked questions
- Summer Vacation Access
- Information for library staff

### SCONUL Access

SCONUL Access is a scheme which allows many university library users to borrow or use books and journals at other libraries which belong to the scheme. To find out more about the scheme, who is eligible, and how it works, explore the links on the left-hand side of the screen.

To apply for SCONUL Access:

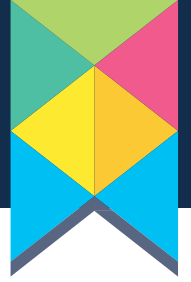
- First, complete the two steps below and click 'Find'
- Select the library you wish to use. *Note: once your application has been approved, you can use any of the libraries on this list. You need not reapply for each library.*
- Click 'Apply for Access' and complete the form.



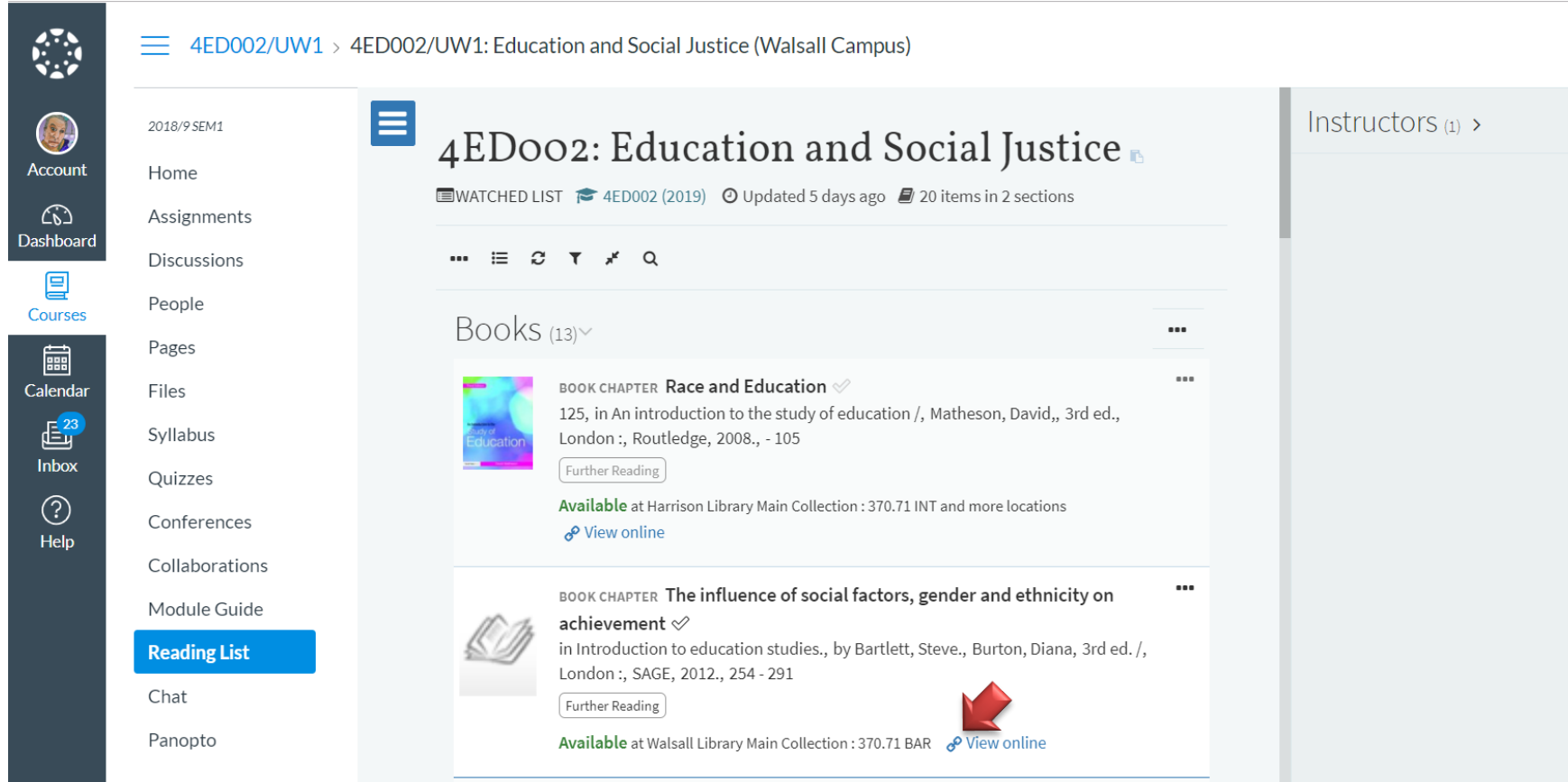
**You still have access to many of the same resources!**



[www.wlv.ac.uk/lib/skills-for-learning/not-on-campus/](http://www.wlv.ac.uk/lib/skills-for-learning/not-on-campus/)



## Reading Lists in Canvas

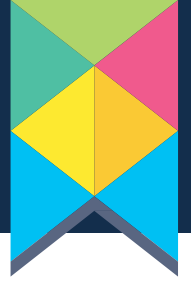


The screenshot displays the Canvas LMS interface for a course. On the left is a dark navigation sidebar with icons for Account, Dashboard, Courses, Calendar, Inbox (with a '23' notification), and Help. The 'Reading List' option is highlighted in blue. The main content area shows the course title '4ED002: Education and Social Justice' with a 'WATCHED LIST' icon, a '4ED002 (2019)' course code, and a note that it was updated 5 days ago and contains 20 items in 2 sections. Below this is a 'Books (13)' section with two entries:

- BOOK CHAPTER Race and Education** ✓  
125, in An introduction to the study of education /, Matheson, David., 3rd ed., London :, Routledge, 2008., - 105  
[Further Reading](#)  
**Available** at Harrison Library Main Collection : 370.71 INT and more locations  
[View online](#)
- BOOK CHAPTER The influence of social factors, gender and ethnicity on achievement** ✓  
in Introduction to education studies., by Bartlett, Steve., Burton, Diana, 3rd ed. /, London :, SAGE, 2012., 254 - 291  
[Further Reading](#)  
**Available** at Walsall Library Main Collection : 370.71 BAR [View online](#)

On the right side of the interface, there is a sidebar for 'Instructors (1) >'.

Access useful reading lists for your modules on Canvas, with direct links to E-books (if applicable)



## Support & Advice

Access the Students' Union  
[Health and Wellbeing](#) Services



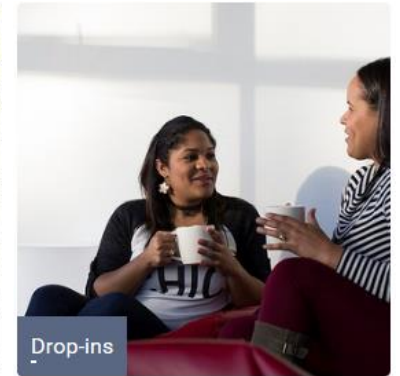
Students' Union Advice Centre:

**01902 322038**

[Enquire Online](#)

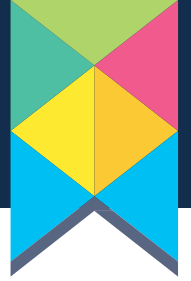
### Student Support and Wellbeing

[SSW@wlv.ac.uk](mailto:SSW@wlv.ac.uk)



### Advice and Support with:

[Mental Health](#) Conditions, [Disability & Learning Difficulties](#), and [Finances](#)



## Sports Facilities



Facilities

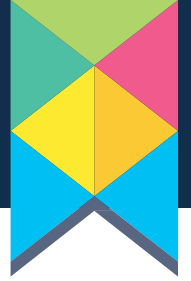
### Walsall Sports Centre

- 3G football pitch
- Swimming pool
- Sports halls
- Badminton, basketball, netball and volleyball courts
- Five-a-side and grass pitches
- Fitness suite and weights room
- Outdoor tennis and netball courts
- Six lane 200m sprint track

### City Sports Centre

- Sports hall
- Badminton, basketball, netball and volleyball courts
- Five-a-side pitch
- Fitness suite
- Conditioning suite
- Plate Loaded and Free Weights suite
- Outdoor Sports Zone





## Sports Facilities

**£8.33 p/month – anytime access**

**Open 7:30am–10pm Mon-Fri  
& 8am–6pm on weekends**



Social Sport

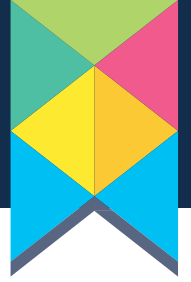


Swimming Timetable

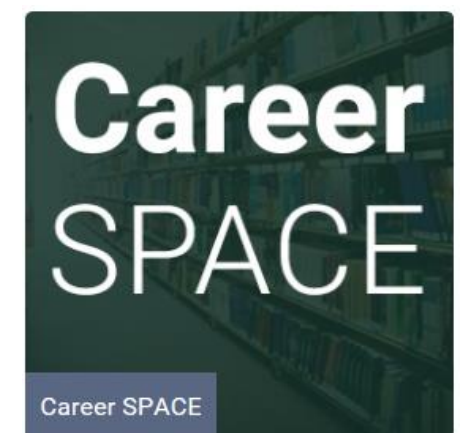


Exercise Classes

Click the images to find out more



## Careers, Enterprise and The Workplace



Click the images to find out more



# *Welcome to* **Wolves Students' Union!**



**Societies!**







# Well@Wolves

We want you to be well during your time at Wolves!



**StudyWell**



**LiveWell**



**FeelWell**

Find us on:  
[WolvesUnion.org/WellAtWolves](https://WolvesUnion.org/WellAtWolves)



# ADVICE & REPRESENTATION



We offer free, confidential and impartial advice.

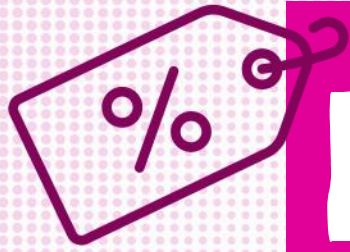
We can help you before you enrol!

Visit:

**[www.WolvesUnion.org/Advice](http://www.WolvesUnion.org/Advice)  
[Advice.WolvesUnion@wlv.ac.uk](mailto:Advice.WolvesUnion@wlv.ac.uk)**







# Discounts

The new NUS card, TOTUM costs just £12 a year

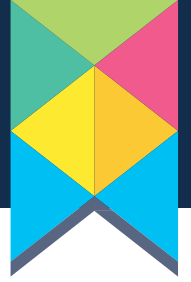
Visit: [www.totum.com](http://www.totum.com) to sign up!



**tastecard+**

With TasteCard+ you can access 2 for 1 offers on hundreds of restaurants across the country!  
It costs £19.99 per year with a one month free trial

Visit: [www.UKSua.com/TasteCard](http://www.UKSua.com/TasteCard) to sign up!



## Log a 'Help Call' through e:Vision

### Student Helpdesk

Use the e:Vision Helpdesk to log any queries that you have regarding the administration of your student record blah blah blah... your call will be sent to the correct team within the university to answer your question, you'll be notified by email whenever the call is updated.

Email notifications will be sent to [andy@wlv.ac.uk](mailto:andy@wlv.ac.uk). If this email address is incorrect please change it via the [Personal Information](#) task on the e:Vision home page.



My helpcalls

Log a new call to...



Student Services



Admissions



Accommodation



Faculty Student Advisors  
(FEHW Only)



External Partnerships



UKVI, Visa and Immigration Support team

Students can log a helpdesk call for a variety of issues and queries such as:

- Module registration
- Systems access or errors
- Enrolment
- Graduation
- IT issues
- Advice/guidance for extensions

### How to log a query:

1. Log into e:Vision
2. Click on Help in the menu
3. Select the appropriate team and submit your query



Best of luck with your studies and  
enjoy your time with us!

Congratulations  
to our class of 20



THE UNIVERSITY OF OPPORTUNITY