Faculty of Education Health and Wellbeing

Institute of Health Professions

Dip. HE NURSING STUDIES top up

Walsall COURSE GUIDE 2016/7
About this guide

Welcome

Course Management and Staff Involved with the Course

Course Structure

About the Course

Contact Hours

University Academic Calendar

Timetables

Student Voice

Student Feedback

Student Charter

Engagement

The Wolverhampton Graduate

External Examiners

Academic Regulations

Exam Regulations

Course information

Personal Tutor

Academic Misconduct

Support for Students

Anonymous Marking

Where to Get Help with your Course

Extensions, Extenuating Circumstances and Leave of Absence

Health and Safety Issues

Health and Wellbeing whilst using your computer

Progression for Further Study

Alumni
**About this guide**

This Course Guide has been designed to help you plan your course. You are encouraged to read this Guide through now. It will be a considerable advantage to you to be familiar from the outset with the various aspects of your studies that are described. It may be that the relevance of some of the sections will not be immediately obvious. Keep it somewhere accessible, so that you can refer to it as needed.

Obviously even in a document like this we have not covered every query and problem that you might have about the course. The Course Guide should be read in conjunction with the Undergraduate Student Guide / Postgraduate Student Guide; the Student Charter; the University’s Policies and Regulations and the University Assessment Handbook documents should provide you with all the basic information that we think you will need for your period of study here.

If you find that there is something you need to know, please contact your Academic Faculty Office or local Student Centre on the details included below.

<table>
<thead>
<tr>
<th>Please enter the contact details for your Personal Tutor for your future reference:</th>
<th>---------------------------------------------------------------</th>
</tr>
</thead>
<tbody>
<tr>
<td>The name of your Personal Tutor will be given to you at the beginning of your course and can be checked via e:Vision</td>
<td></td>
</tr>
</tbody>
</table>
| Your local Academic Faculty Office is: | WP Building  
Walsall Campus  
Tel 01902 518934 |
| Your Student Centre is: | WA Building  
Walsall Campus  
Tel 01902 323135 |

Please note that in order to develop and improve the Course, it may be necessary on occasions to amend or revise the details given in this Course Guide. We are pleased to hear your views and welcome suggestions for ways of improving the operation of the Course.
Welcome
On behalf of the Course Management Team I should like to extend to you a very warm welcome and wish you every success in your studies at the University of Wolverhampton.

The University experience and academic success is all about the effort you put into learning and making the most of the wide range of opportunities available to you. We welcome students who are eager to think for themselves, to take control of their own learning and who are ready to get involved in developing the skills required in a highly competitive job market.

You will need to demonstrate good time management skills, independent learning, flexibility and discipline in order to achieve a study-work-life balance. We believe it is important that you are encouraged to make your own contribution to the effective operation and development of your chosen course. We are, therefore, keen to hear your views and would welcome any suggestions that you may have about ways of improving any aspect of your course and/or the student experience here at the University.

Course Management and Staff Involved with the Course

Your Course Leader will also act as your Personal Tutor:

Val Woodward
WP Building (Room WP125)
Walsall Campus
Tel 01902 518839
V.J.Woodward@wlv.ac.uk

Messages can be left at: 01902 518934
<table>
<thead>
<tr>
<th><strong>Student Support in FEHW</strong></th>
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<tbody>
<tr>
<td><strong>Student Advisors</strong></td>
</tr>
<tr>
<td>Dedicated staff employed within the Faculty to support your University experience</td>
</tr>
<tr>
<td>Links to our Graduate Interns</td>
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<td></td>
</tr>
<tr>
<td>Pre-entry support</td>
</tr>
<tr>
<td>General support about study and student life</td>
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<tr>
<td>Guidance – referral to University services</td>
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<tr>
<td>Knowledge of the Faculty and its Courses</td>
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<td></td>
</tr>
<tr>
<td>Contact: <a href="mailto:FEHWSupport@wlv.ac.uk">FEHWSupport@wlv.ac.uk</a></td>
</tr>
<tr>
<td>Regular drop in sessions &amp; appointments</td>
</tr>
<tr>
<td>City – MC building</td>
</tr>
<tr>
<td>Walsall – WN &amp; WP building</td>
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<tr>
<td>Burton Campus</td>
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</tbody>
</table>

*** Visit the Student Support homepage for more information ***

*** Also visit the Students Union Advice and Support Centre for impartial guidance ***
Course Structure for Undergraduate courses

Students will study:

**Part-time:** normally modules worth no more than 80 credits each academic year.

Your course is classed as a ‘top up’ diploma and equates to 50% of the final year of study. You must previously have studied and passed 120 credits at certificate level (level 4) or equivalent. If you think that you do not meet these criteria please check with your course leader immediately.

The Institute of Health and Wellbeing offers a range of modules covering a range of settings. If you are sponsored for your course fees you may find that your employer will guide your module selection; you should choose modules that directly enhance your current practice and/or future aspirations.

You will have been asked to select your first module at the time of application; once you have started your course you should book a progression meeting with your Course Leader for the midpoint of your course. This will be to discuss progress and make any necessary changes to your programme. To book your appointment please email FEHWWalsalladmin@wlv.ac.uk

**Planning your programme**

The course is composed of 120 credits at level 5 (diploma level) normally made up of 6 modules. This includes a core module (compulsory) in Research Methods and a recommended module in Evidence Based Practice. The remaining modules can be chosen from the **course diet** (see page 13-14). Each module is worth 20 credits (see example A).

*Some of the modules included in the course diet are only offered at degree level (level 6); this is done so to allow you a little more choice and only relates to modules with a strong professional or practice focus. Level 6 modules can be studied as long as they are appropriate to your programme and the course leader supports your selection. Please note that level 6 modules will contribute to your diploma and cannot be counted towards a degree at a later date.*

**EXAMPLE A**

<table>
<thead>
<tr>
<th>Recommended Module</th>
<th>Core Module</th>
<th>Option 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>5HW029</td>
<td>5HW012</td>
<td>20 credits</td>
</tr>
<tr>
<td>Introduction to evidence based practice</td>
<td>Research Methods</td>
<td>20 credits</td>
</tr>
<tr>
<td>20 credits</td>
<td></td>
<td>20 credits</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Option 4</th>
<th>Option 5</th>
<th>Option 6</th>
</tr>
</thead>
<tbody>
<tr>
<td>20 credits</td>
<td>20 credits</td>
<td>20 credits</td>
</tr>
</tbody>
</table>

**Mentorship**

You may wish to include the ‘SLaIP Mentorship’ (10 credit module) in your studies, and you will normally be expected to study the ‘Challenges of Mentorship’ (sister) module for the remaining 10 credits (see example B).
A suite of modules (known as the course diet) are available to include within your programme (subject to agreement of your Course Leader). These may change from year to year according to availability and when they are offered, so please check at your progression meeting with the Course Leader. Dates for most of these modules can be found on the website at www.wlv.ac.uk/healthprofessions/cpd (under standalone modules). If the dates are not available please contact the module leader direct.

<table>
<thead>
<tr>
<th>Code</th>
<th>Title</th>
<th>Credits</th>
<th>When does it run?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Diploma Level modules</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5HW010</td>
<td>Continuing Professional Development Portfolio</td>
<td>20</td>
<td>Semester 1</td>
</tr>
<tr>
<td>5HW059</td>
<td>The evolving healthcare agenda (UK policy)</td>
<td>20</td>
<td>Semester 1</td>
</tr>
<tr>
<td>5HW029</td>
<td>Introduction to evidence based practice</td>
<td>20</td>
<td>Semester 2</td>
</tr>
<tr>
<td>5HW024</td>
<td>Tissue Viability Theory and Wound Care</td>
<td>20</td>
<td>Semester 2</td>
</tr>
<tr>
<td>5HW034</td>
<td>Service Improvement</td>
<td>20</td>
<td>Semester 2</td>
</tr>
<tr>
<td>5HW012</td>
<td>Research Methods (CORE MODULE)</td>
<td>20</td>
<td>Semester 3</td>
</tr>
<tr>
<td></td>
<td><strong>Degree Level modules</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6HW013</td>
<td>Coordinating Care in the Specialist Setting (Acute Care)</td>
<td>20</td>
<td>Semester 1</td>
</tr>
<tr>
<td>6HW013</td>
<td>Coordinating Care in the Specialist Setting (Care of the older person)</td>
<td>20</td>
<td>Semester 1</td>
</tr>
<tr>
<td>6HW014</td>
<td>Enhancing care in the Specialist Setting (Acute Care)</td>
<td>20</td>
<td>Semester 2</td>
</tr>
<tr>
<td>6HW014</td>
<td>Enhancing care in the Specialist Setting (Care of the older person)</td>
<td>20</td>
<td>Semester 2</td>
</tr>
<tr>
<td>6HW017</td>
<td>Supporting Long Term Care</td>
<td>20</td>
<td>Semester 1</td>
</tr>
<tr>
<td>6HW020</td>
<td>Evidence Based Practice in Infection Prevention and Control</td>
<td>20</td>
<td>Semester 1</td>
</tr>
<tr>
<td>6HW034</td>
<td>Leadership for Healthcare Practitioners</td>
<td>20</td>
<td>Semester 1 or In Year (April-June)</td>
</tr>
<tr>
<td>6HW049</td>
<td>SLAiP mentorship</td>
<td>10</td>
<td>Semester 1 or 2 or 3</td>
</tr>
<tr>
<td>6HW050</td>
<td>Challenges of mentorship</td>
<td>10</td>
<td>Semester 3</td>
</tr>
</tbody>
</table>
Adding modules to your programme
As you progress through your course you may need to add a module to your programme. In order to do this (subsequent to agreement with your Course Leader) you should go to the Programme and Modules page in evision, scroll to the bottom and in the right hand corner click on ‘Nomination Application Form’. Follow this process to identify the module you wish to add and identify how it will be funded. Once submitted, your request will be considered and the module registered if approved by the Course Leader. It is then your responsibility to check the website for dates and any other information prior to the start of the module.

About the Course
This Guide outlines the modules which are available, teaching and learning activities and assessment tasks. If there is anything you need to discuss further, please contact Val Woodward, Course Leader - V.J.Woodward@wlv.ac.uk

The educational aims of the course are: As the nursing profession becomes all-graduate, studying this course will ensure that you have a comparable academic qualification to the current majority of registered nurses and allow you to continue to support trainee nurses in practice.

The educational aims of the course are to enable you to demonstrate a variety of skills important for your development as a qualified nurse, in a way which helps you to build on previous studies and provide evidence of practice based learning.

As a diplomat nurse you will reflect a knowledgeable and informed approach to healthcare and adopt an enquiring approach to your nursing practice. On successful completion of the Dip.HE Nursing Studies you may be eligible to progress to a degree course such as the BSc and BSc (Hons) Nursing Studies.

The course learning outcomes are: At the end of this course you will be able to:-

1. Critically reflect on your professional role and consider how, as a role-model, your personal and professional values may influence others within your sphere.

2. Critically examine the evidence for practice and apply knowledge in a way that benefits patients/clients and contributes to organisational goals for service improvement.

3. Critically analyse your contribution to the nursing team and the provision of safe and effective nursing care in the multicultural setting.

Critically reflect on the role of continuing professional development for nurses and develop a personal and professional development plan for the future.
These will be achieved through the following learning activities:

**Formal learning** - we promote a blended approach to learning; some core content will be delivered in the 'face to face' traditional teaching style but this will be underpinned with supplementary reading and activities designed to challenge your knowledge and practice.

**Applying theory to practice** – we use a variety of approaches to enhance your ability to evaluate, articulate and apply evidence to inform practice. You will make use of a range of electronic resources to investigate the influence of wider global healthcare communities.

**Electronic resources for learning** - using digital resources is a key attribute of a diploma nurse and reflects the need for the healthcare worker to use advanced technologies for recording and documenting care.

**Workplace learning** – as you develop your knowledge and skills during your course you will be able to apply your learning to your normal activities in the practice setting. You will reflect on personal and professional learning, the development of knowledge and skills and identify strategies to develop nursing care in the future.

The course is accredited, endorsed or approved (depending on the professional body requirements) N/A

**Contact Hours**

At University, the term ‘contact hours’ is used very broadly to refer to the amount of time that you spend learning in contact with teaching or associated staff, when studying for a particular course. This time provides you with support in developing your subject knowledge and skills, and provides opportunities to develop and reflect on your own, independent learning.

Contact time on this course will be based on your interaction with staff in some or all of the following situations: lectures, seminars, tutorials, demonstrations, practical classes and workshops, project supervisions, fieldwork, external visits, one-to-one sessions and discussions, interaction by email and other electronic or virtual media and situations where feedback is given on assessed work.

During your study this interaction takes place with academic (teaching and research) staff, teaching assistants, technical and specialist support staff, employers and others.

Alongside contact time, private and independent study is therefore very significant. This is the time that you spend learning without direct supervision from, or contact with, a member of staff. Your independent study time will include background reading, preparation for seminars or tutorials, follow-up work, wider practice, the completion of assignments, revision and others.

**University Academic Calendar**

[University Academic Calendar](#)

**Timetables**

Timetabling information is available to you through the following:
1) Using the teaching timetable where you can search for and view all modules online at www.wlv.ac.uk/timetable.

2) Once you have completed your module registration, a more personalised timetable showing only those modules which you are studying will be available for you to view through your e:Vision page.

3) For more general information about timetabling and teaching rooms use the Central Timetabling Unit webpages at www.wlv.ac.uk/ctu.

Student Voice
The Student Voice is a partnership between the University and the Students’ Union, put in place to make sure students opinions/feedback are heard at every level of university governance, from course level to the University’s governing body.

The main positions within the Student Voice are Course Reps, who are volunteer students on every course. They have meetings with lecturers on a regular basis, highlighting both positive and negative feedback to Heads of Department or lecturers within their course. Faculty Reps are elected during the Spring Elections and have meetings with Senior Management within their Faculty. They are an essential link between Course Reps, the Students’ Union and management within each Faculty. To find your Faculty Rep: Faculty Representatives

If you ever wanted to get involved with the student voice, or need more information please contact the Engagement Team in the Students’ Union – Student Voice

For independent advice and guidance on all matters related to being a student eg. academic, finance, and housing issues, contact the Students’ Union’s Advice and Support Centre by telephone or e-mail Advice and Support.

Responding to Student Feedback “You said/We did”
As a result of student feedback we have reviewed the range of modules that are included in the course diet – this allows a wider selection of modules for you to choose from.

Student Charter
The University’s Student Charter has been developed primarily by the Students’ Union and informed by student views. The Charter is not a contract, nor is it intended to be legally binding; it is a set of shared expectations which establishes the values and standards we are seeking to promote across all of our learning community. The Charter seeks to apply to all students on all courses and reflect our normal expectations of your experience at University. On occasions different types of study and interactions will mean necessary variations from time to time. However, what is important to us is that, whatever you are studying, your experience is a great one.

Engagement
The University recognises that you have made a significant investment in both time and money in choosing to study for a degree. The University is committed to helping you fulfil your potential. Your engagement with the study materials, and participation in the sessions, activities and assessment tasks are very important in ensuring that you are able to do so.

Your engagement will help you to:

• Understand the subject area you are studying;
• Acquire and develop the skills and knowledge needed to ensure success;
• Prepare for assessment tasks;
• Learn from and with your fellow students;
• Receive feedback from your tutors on your progress;
• Fully participate in sessions, forums, seminars and other activities;
• Develop your communication skills.

If you are unable to participate in any of the activities or sessions please let your tutor know that you are unable to do so. He/she will then be able to give you advice on what was dealt with during the session or activity, and what you need to do to catch up. Please do remember how important engagement and participation is to your success. You may be required to sign an attendance register at lectures so that we may monitor engagement. You are encouraged to engage with the University’s Virtual Learning Environment (VLE) and Student Management System, further details of how to access these can be found here.

Contact time with teaching and associated staff is available to help shape and guide your studies. The term 'contact hours' refers to the amount of time that you spend learning in contact with teaching or associated staff, when studying your chosen course. The number of contact hours on a course is influenced by the subject, as well as how and where you are studying. Academic staff should make it clear how many hours contact time you should receive, and what these hours are at the beginning of the course/module.

The Wolverhampton Graduate
The experience of studying at University is about much more than just gaining knowledge and understanding of a subject(s), it is also about developing additional skills and capabilities that you can take with you into a wide range of different settings. Sometimes it can be difficult to explain to others what you have done and achieved. The following Graduate Attributes will help you think about the knowledge and skills you have gained and how these can be presented to prospective employers and/or other interested parties. This is not an exhaustive list and you will need to reflect on what you can personally demonstrate that is appropriate for different settings and contexts such as job interviews. You will also have formed your own opinion about what going to university means to you and how you think you have developed.

While at university you will have the opportunity to:
1. acquire, generate, interrogate and apply knowledge from a wide range of sources,
2. develop research skills to enable analysis, synthesis, understanding and evaluation of data and information.
3. demonstrate self-discipline and organizational skills by meeting deadlines, and taking responsibility for your own development and learning
4. present ideas clearly in an informed and persuasive manner to a variety of audiences.
5. be innovative, creative and enterprising work collaboratively, whilst acknowledging, respecting and engaging with the views of others in a constructive and empathetic manner
6. draw on professional advice and feedback to reflect on and improve your own learning and professional practice;
7. prepare for the world of work through engagement with real life situations, briefs and problems
8. engage with new ideas and ways of working as an active member of the communities in which you study, live and work.

External Examiners

Award External Examiner Janet Marsden, Manchester Metropolitan University

External Examiners play a key role in helping the University to ensure that our standards are comparable with other institutions in the sector and are consistent over the years and that our assessment processes and regulations treat all students fairly and equitably. It is not part of their remit to communicate with individual students (it is to be noted that students are given access to External Examiner reports in their entirety via the Modules and Programmes page on e-vision in line with the HEFCE Publication 06/45 and some students may have the opportunity to meet with externals if they visit placement areas or attend for planned meetings or assessment). Students are therefore reminded that they must not make direct contact with External Examiners in respect of their assessed work or performance. Any student issues should be relayed either directly to the Module or Course Leader.

Academic Regulations

This course follows the University’s academic regulations. A full version of these regulations can be found on the University web page for Policies and Regulations. These regulations govern your course and will be binding on you. It is, therefore, important that you read and become familiar with them. If you have any questions regarding the regulations you should raise your query by logging an e:Vision Helpdesk call.

Exam Regulations

The University also have regulations that specifically cover examinations. Examination Regulations

The maximum period over which an award may be studied is detailed in the regulations appropriate to your course. Typically these are:

Diploma of Higher Education (top up)

<table>
<thead>
<tr>
<th>Part Time Students</th>
<th>Normal</th>
<th>Maximum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diploma Higher Education</td>
<td>1 year</td>
<td>2 years</td>
</tr>
</tbody>
</table>

Please be aware that to be eligible to continue on your course you must pass at least one module in your first year of study.

The above maximum registration periods do not include time away from study approved under Leave of Absence procedure (see below)

The Dip. HE Nursing Studies allows you to transfer (relevant) studies from another institution to be included in your programme up to a maximum of 60 credits. This must normally have been completed within the last 5 years (your Course Leader will advise you).
You must complete the Dip.HE Nursing Studies within a maximum of 2 academic years. |  

**Course Information**

The course programme is flexible and allows you to select the most appropriate studies to enhance your personal and professional development and help you to bring together theory and practice. As a diploma nurse you will reflect a knowledgeable approach to healthcare and adopt a critical and analytical approach to your nursing practice.

**Blended learning** is an integral to effective teaching and learning strategies and coursework completion and submission. In particular we provide:-

1. Access to a digital copy of all lecturer-produced course documents
2. Online submission opportunity for most coursework
3. Online opportunities for collaboration with others on your course
4. Interactive learning strategies during all face to face sessions

**Assessed Coursework**

We use a variety of approaches to enhance your ability to analyse, articulate and explore the evidence informing practice. In some cases it may entail reflection, essays, or case studies based on your practice. The focus for any written work will always be the provision of holistic care within the multi-professional team. You will be encouraged throughout the course to analyse and apply the best evidence to practice and identify opportunities for improving the service user/carer experience.

**Support for Learning**

For each module that you undertake you will be supported by the module leader; he/she will provide guidance and tutorial support for assessment work and respond to any issues relating to your studies for that module.

**Personal Tutor**

When you join the University you will be given a Personal Tutor. This information can be found in your e-vision homepage. Your personal tutor is someone who can offer you guidance and advice, this could be about your course, and any other aspects that affect your study. In order for personal tutoring to be a beneficial and meaningful relationship for you, you need to communicate with your personal tutor.

**Academic Misconduct**

We take pride in the academic integrity of our staff and students but when academic misconduct is suspected the University will take action. The University considers seriously all acts of academic misconduct, which by definition are dishonest and in direct opposition to the values of a learning community. If not challenged, academic misconduct will ultimately devalue our academic standards and undermines the honest efforts on the part of our staff and students.

Academic misconduct includes plagiarism, collusion and cheating and may be deliberate or unintentional. Whatever form it takes, it will be thoroughly investigated and penalties will be applied if proven.
Support for Students
The University and the Students' Union believe that many incidents of academic misconduct can be avoided by increasing students' knowledge and skill.

A variety of support mechanisms are in place to help students succeed and avoid academic misconduct:

- Visit the Learning Centre or our study skills support website at www.wlv.ac.uk/skills
- Download the Students' Union guide to Avoiding Academic Misconduct ("Write Right") - available from the Student's Union website:
- Book a Skype appointment with study skills adviser or join the online chat service ASSIST - through the Learning Centre “Skills for Learning” website.
- Contact your personal tutor or module leader.

Remember – there is help available if you need it.

Defining Academic Misconduct

Cheating
Cheating is defined as any attempt to gain unfair advantage in an assessment by dishonest means, and includes, for example, all breaches of examination room rules, impersonating another student, falsifying data, and obtaining an examination paper in advance of its authorised release. Cheating attracts the University’s most severe penalties.

Other common examples of cheating would include –
- Being in possession of “revision notes” during an examination
- The purchase or commission of assignments from others
- Theft of other students' work
- Prohibited communication during an examination

Plagiarism
Plagiarism is the act of taking someone else’s work and passing it off as your own. This includes incorporating either unattributed direct quotation(s) or substantial paraphrasing from the work of another/others. It is important to cite all sources whose work has been drawn on and reference them fully in accordance with the referencing standard used in each academic Faculty.

The most common forms of plagiarism are –
- Cut or copied and pasted materials from websites
- Copying the work of another student (past or present) including essays available through "essay bank" websites – or other data.
- Copying material from a text book or journal

When you’re using other people’s work or ideas it is important to engage with their work critically. You can quote, paraphrase, summarise or critically review – but you must always provide appropriate references.

Collusion
Collusion is when two or more people combine to produce a piece of work for assessment that is passed off as the work of one student alone. The work may be so alike in content,
wording and structure that the similarity goes beyond what might have been coincidence. For example – where one student has copied the work of another, or where a joint effort has taken place in producing what should have been an individual effort.

Collusion should not be confused with the normal situation in which students learn from one another, sharing ideas and group work to complete assignments (where this is specifically authorised).

**Plagiarism Detection**
In concert with the skills and experiences of academic staff the University will utilise electronic tools such as Turnitin to detect plagiarism. Turnitin is the software currently subscribed to by the University.

At Undergraduate level the University will require that all final year projects and dissertations are submitted to Turnitin for analysis. At postgraduate level the University will require that all dissertations (or similar) are submitted to Turnitin for analysis.

Students are required, where appropriate, to make a declaration as the authenticity and originality of any submitted piece of work. This declaration also authorises the University to request and require students to provide an electronic version of any submitted assessment for checking work via Turnitin where plagiarism is suspected.

**Penalties**
Where an offence is admitted, or a panel decides that cheating, plagiarism or collusion has occurred, a penalty will be imposed. There is a cumulative range of penalties which will be applied to any continuous period of registration for study with the University. The severity of the penalty will vary according to the nature of the offence and the number of previous offences. Penalties range from failure of the assignment under investigation to exclusion from the University.

Full details about the University's policy on Academic Misconduct, regulations and procedures, investigation of academic misconduct or to make an appeal or a complaint are available on the [conductandappeals](#) website.

**Anonymous Marking**
Anonymous marking is the process undertaken to avoid the possibility of bias through the assessment and marking process. To this end, wherever possible, the identity of students should not be apparent to markers and work should only be identified by student number. Where the method of assessment does not allow anonymous marking, (e.g. dissertations, presentations, oral examinations, practical examinations), alternative methods of marking to mitigate the possible effect of bias will be explained to you.

When submitting assessments in hard copy, you are asked to use your personalised bar-coded coversheet and ensure that you record only your student number in the header or footer of your piece of work.

**Where to get help with your course**
Please note that there is a Nursing Studies Course Topic in WOLF, which houses useful information and enables you to network with other students on the same course. The topic
is listed under the heading ‘Informational’ at the bottom of your WOLF home page. The Course Leader will use your University email to communicate with you (sent from WOLF) so please continue to check for emails throughout your course.
Student Support

If you encounter any issues (personal or academic) the following diagram directs you to the appropriate department or staff member.

**Administration queries:**
- enrolment
- extensions
- extenuating circumstances
- Leave of Absence
- Course transfer, etc

**eVision helpdesk or your Student Centre**

**Support for Study Skills**

W: www.wlv.ac.uk/skills
E: skills@wlv.ac.uk
T: 01902 32(2385)

**Academic and Course related queries**
- Personal Tutor
- Course Leader
- Head of Department (by email)

**Module related queries**
- Module guide (on WOLF)
- Module Leader or Tutor

**IT Problems**

W: www.wlv.ac.uk/ITServices
T: 01902 32(2000)

**Who to Contact for help when you are studying on campus**

**Financial advice**

W: www.wlv.ac.uk/moneymatters
E: money@wlv.ac.uk
T: 01902 32(1070)

**Special Needs (Students with disabilities)**

Special Needs Tutor or Student Enabling Centre

W: www.wlv.ac.uk/sec
E: sec@wlv.ac.uk
T: 01902 32(1074)

**Module related queries**

**Personal Issues**

- Personal Tutor (see eVision for details)
- University Counselling Service
  W: www.wlv.ac.uk/counselling
  E: counsellingservices@wlv.ac.uk
  T: 01902 32(2572)

**Independent academic, financial, international and housing advice**

Students’ Union Advice and Support Centre

W: www.wolvesunion.org/advice
E: advice.wolvesunion@wlv.ac.uk
T: 01902 32(2038)

**General queries**

**Careers & Employment Centre**

W: www.wlv.ac.uk/careers
E: careers@wlv.ac.uk
T: 01902 32(1414)
Extensions, Extenuating Circumstances and Leave of Absence
The University wants all students to do their best. You are expected to take responsibility for your own learning and we know students perform best if they participate in all activities associated with their modules.

Very occasionally something may happen suddenly which is beyond your control and this will prevent you from attending an examination (or other test) or completing an assessment by the due date. Common reasons for needing additional help are poor health or a death in the family – although other reasons may apply.

Extensions - for some assessments there may be the option to apply for a short term (maximum 7 days) extension if you are experiencing difficulties in completing your work on time. You should apply for the extension via your e:Vision account on or before your assessment date and provide supporting evidence to your Student Centre. On receipt of the evidence your claim will be assessed and you will be notified by e-mail if your extension has been approved and your revised submission date. Further details can be found here.

Extenuating Circumstances – claims for extenuating circumstances are also submitted via your e: Vision account on or before your assessment date and again evidence to support your claim must be provided to your Student Centre. Claims for Extenuating Circumstances tend to be for more serious matters and if your claim is accepted then it enables you to take the assessment at the next available opportunity without penalty. If you have any queries regarding either of these processes then please log a call on the e:Vision helpdesk.

Leave of Absence - in more extreme cases of potential prolonged absence you might consider a temporary leave of absence. Students may temporarily suspend their studies a semester at a time (and up to a maximum of four semesters). You can apply for a Leave of Absence via e:Vision but we would strongly recommend that you get advice from your Personal Tutor, your Student Centre or the Students’ Union, particularly regarding the financial implications, before taking this step.

Taking a Leave of Absence can ensure that you have the time away from your studies you need, but it is important you understand all the implications. There are plenty of people who can advise you before you make your decision:
• Your Student Centre (either in person or you could log an e:Vision Helpdesk call).
• The Students’ Union Advice and Support Centre.
• Student Advisors in your Faculty.
• Your Personal Tutor.
• The International Support Team (based in MX Student Centre, City Campus).

Please consider before taking a Leave of Absence
• If you’re a full-time student, you could consider switching to part-time mode as an alternative.
• While on a Leave of Absence you won’t have access to University premises or resources or participate in any assessment.
• If you take a Leave of Absence after you have enrolled but before completing your module, any summative (graded) assessment submitted will be carried forward and will contribute to your assessment result for that module when you return, provided the same assessment requirements remain.
Financial impact
You should consider the implications of taking a Leave of Absence will have on your funding and finances. On approval of your Leave of Absence you must ensure that you are fully aware of the fee implications on your return to the course, as fees may be due again for the modules that you were studying when the leave of absence was agreed.

However, your individual circumstances will affect your right to funding so it is important that you seek advice from the Students’ Union Advice and Support Centre – who will also be able to advise you about the impact of any benefit entitlement.

You will not be entitled to Council Tax exemption whilst on a Leave of Absence.

Your tuition fees
In accordance with the University’s fee liability policy, you will be liable for any fees due dependent on the date that you officially apply for Leave of Absence.
If you are a full-time undergraduate UK student, tuition fees are due as follows:
• Attendance in Term 1 = 25% of the tuition fee is due.
• Attendance in Term 2 = 50% of the tuition fee is due.
• Attendance in Term 3 = 100% of the tuition fee is due.
If you are a part-time student, your fee liability is dependent on the number of modules registered in any period.

If you are an international student we take into account the fact that you will have paid a non-refundable deposit and your fee liability points will be at the start of the first term and third term (remainder of fee). We recommend you seek guidance on this from the International Student Support team in MX Student Centre.

Health and Wellbeing whilst using your computer
As a student you will be using a computer for the majority of your study. The guidelines below are to promote good health and wellbeing in relation to your computer use.

Set-up and space
Ensure you have a comfortable working area where you can have adequate space for your keyboard, mouse, monitor or laptop/mobile device and that you are in a comfortable seated position. Try to prevent eye strain by ensuring you have good lighting, adjusting your monitor to prevent glare and by cleaning your monitor regularly. If you are using a laptop for any extended length of time try to use an external mouse to prevent continued use of a laptop mouse pad which can cause strain injuries.

Taking a break
You should take regular breaks away from the screen. One to two minutes away every thirty minutes can be most effective, with regular longer breaks every couple of hours. Physically moving away from the screen and working area will also allow for important stretching and increasing circulation as well as reducing eye strain from looking at the screen.
Progression for Further Study
On successful completion of this course you may be eligible to continue to BSc Nursing Studies – your course leader will be happy to discuss this as part of your academic review meeting.

Alumni
We’re proud of your success. Be proud of your connection with us.

Once you complete your studies you will continue to be part of the University of Wolverhampton academic community as one of our ever growing alumni community. The WLV Alumni Association is a university-wide association bringing together Wolverhampton graduates.

For further information on Graduation and Alumni please visit our Alumni website.

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