

ARENA THEATRE WOLVERHAMPTON



A VISUAL GUIDE

TO THE ARENA THEATRE
WOLVERHAMPTON

WELCOME!

Hello! Welcome to the visual guide to The Arena Theatre, University of Wolverhampton.

We at the Arena Theatre are committed to being inclusive to all, so whether you are coming to watch a play, take part in a workshop or are just popping in for a coffee, we want you to feel as comfortable and relaxed as possible.

With this in mind we have created this Visual Guide to the theatre. It covers all areas of the theatre, and we hope it will help you feel more relaxed when visiting the theatre, especially if this is your first time visiting the Arena.

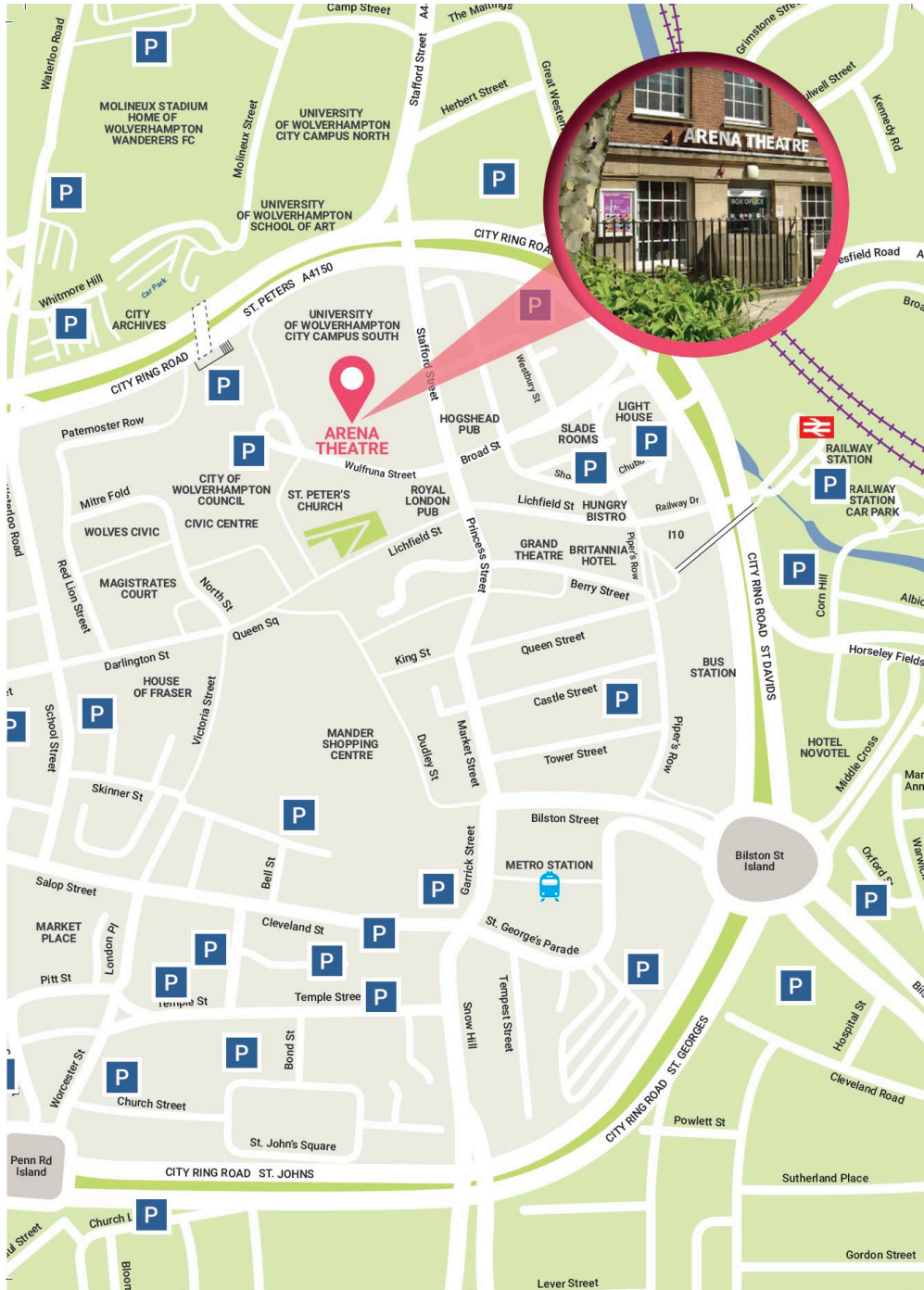
If you have any suggestions for ways in which we can improve this guide or make any suggestions on ways to help us continue our inclusive work, please do let us know. You can email our Access and Inclusion manager Kirsty Povey k.povey2@wlv.ac.uk

Thank you, and we look forward to seeing you soon.

Neil

**Neil Reading
Artistic Director
and the Arena Team**

WHERE?



Where is the Arena Theatre?
The Arena Theatre is in Wolverhampton City Centre.

COMING IN

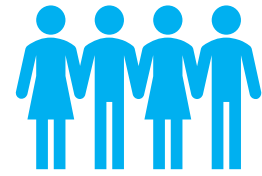


The Arena Theatre has one main entrance.

You will come across the bridge on Wulfruna Street, and in through the main door.



BOX OFFICE



When you first come into the Arena you will be in the Box Office area. It looks like this:

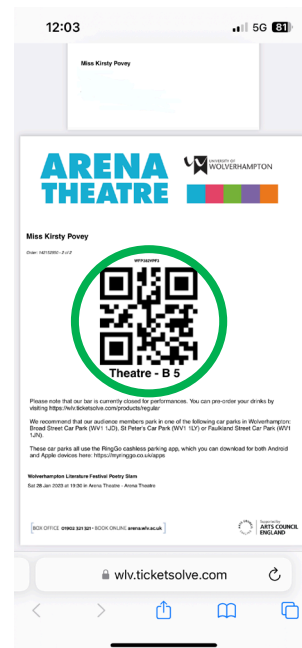
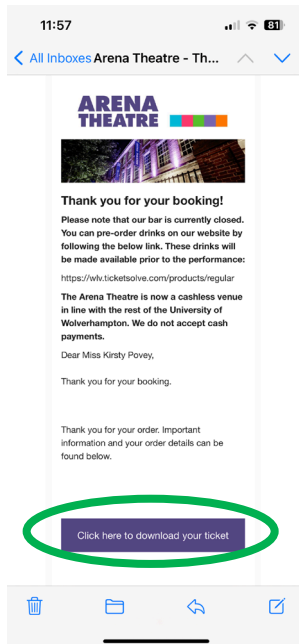


Go through the double doors into the Foyer.

TICKETS



The Arena Theatre use electronic tickets. When booking you will receive an email with your tickets attached. Click on the purple button that says “Click here to download your ticket” and your ticket will appear showing a QR code and seat number. You can print the ticket out or bring it on a mobile device.



ASKING FOR HELP



If you need help you can ask any of the Arena Staff members. They will be wearing a name badge or an Arena Theatre t-shirt. They look like this.

FOYER



Once you go through the double doors you will be in our foyer area.

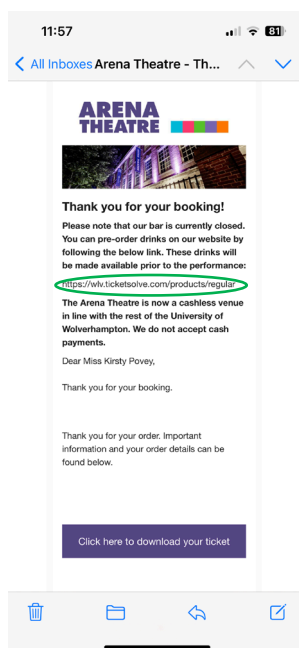


In the foyer, you will also find the bar. The Arena bar is currently closed.

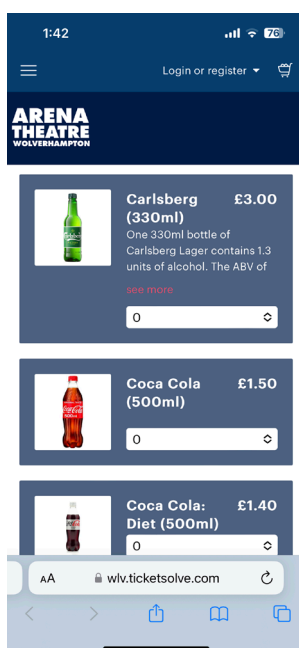
DRINKS



If you want to buy any drinks, please use our pre-order system. You will get a link to the drinks page on the website, in the same email you receive your tickets.



The drinks webpage looks like this.



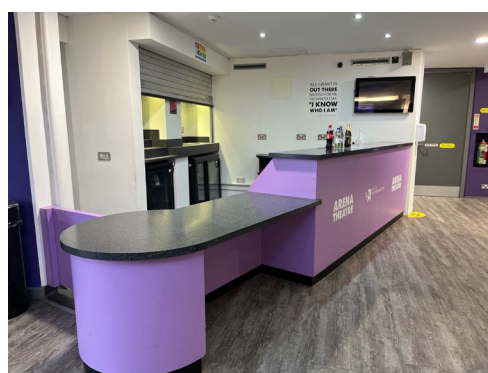
DRINKS



You can also use our QR codes that will be dotted around the foyer area to order interval drinks.



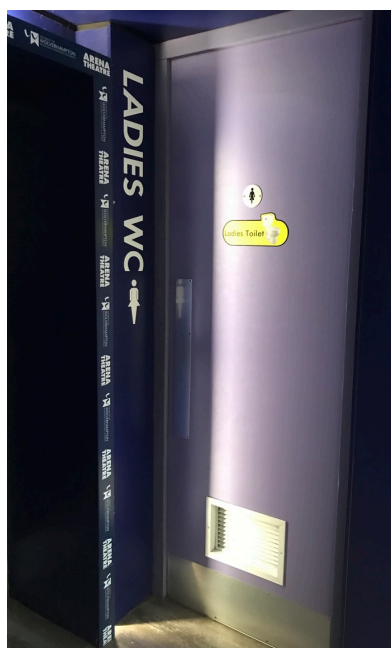
Your pre-ordered drinks will be put on the bar for you to collect.



TOILETS



If you need to go to the toilet, there is a male toilet near the bar, and a female toilet near the auditorium door. They look like this:



The accessible toilet is to the right as you go through into the Auditorium.



THE STUDIO



There are two different theatre spaces at the Arena Theatre. The Tilstone Studio is a small amphitheatre to the left of the Foyer and Bar area. It looks like this:



WATCHING A SHOW



If you are watching a show in the Tilstone you will enter through one of two archways and go down the stairs.



A member of the Arena team will point you towards the seating blocks. You can sit where you like in the Tilstone, except for the stage.



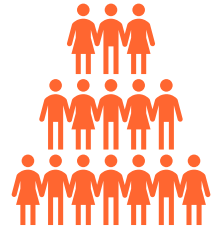
MAIN AUDITORIUM



The Main Auditorium is the Arena's focal theatre, it is where most of the shows take place. It looks like this.



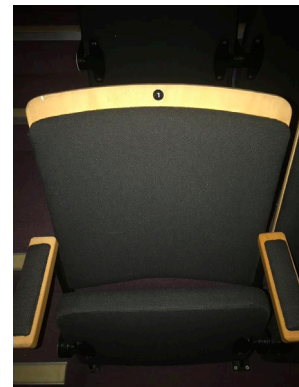
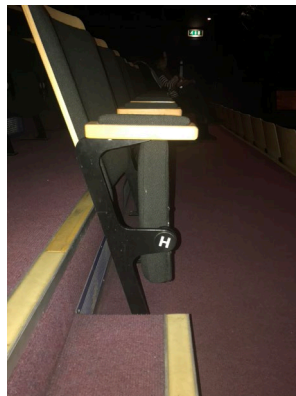
WATCHING A SHOW



If you are watching a show in the Auditorium, you will go through the big purple door.



A member of the Arena team will help you find your seat. Your seat row and number will be printed on your ticket.



SHOWS



START OF THE SHOW

The start time of the show will be on your ticket.



You will hear an announcement when it is time to go into the theatre.



IN THE MIDDLE OF THE PLAY

In the middle of the show there will sometimes be an interval, but not always. This is so that the actors and the audience can have a rest. The interval will last for between 15 and 20 minutes. If there is an interval you can go to the toilet. You will hear an announcement again when it is time to go back into the theatre.



THE END OF THE SHOW

You will know that it is the end of the show because the actors will take a bow.



Lots of people will start to leave the auditorium, when the play ends so it might be quite busy in the foyer and bar area.



DURING THE SHOW



LAUGHING

During the show the actors might make a joke. Some of the audience may laugh. You can laugh too if you want to.



CLAPPING

During the show some people might clap to express their enjoyment. You can clap if you want to. If the clapping is too loud you can cover your ears or ask a member of the Arena team for ear defenders.



SOUND

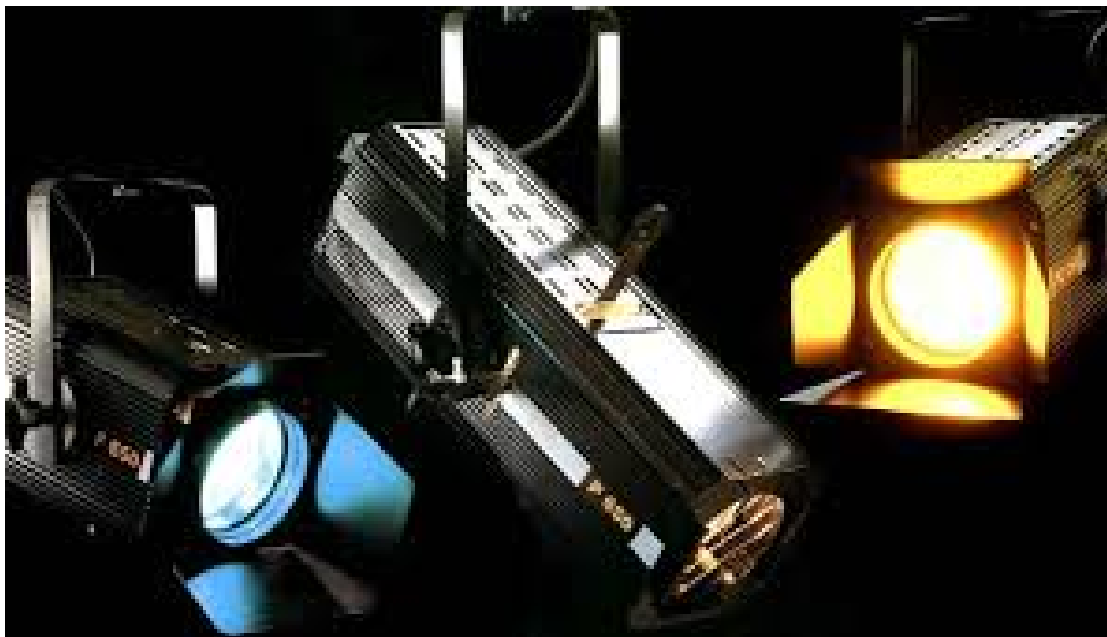


When the play is on there might be some sound effects coming from the speakers, which look like this...



LIGHTING

There might also be some bright lights. The lights in the theatre look like this.



We are committed to making sure everyone can access the

theatre and take part in our diverse range of activities. If you have any suggestions on how we can keep improving our services, please contact Kirsty Povey, the Arena Theatre's Access and Inclusion Manager, via email k.povey2@wlv.ac.uk or phone 01902 322 532

Twitter: @Arena Theatre

Facebook: /arenatheatre

Instagram: @arena_theatre

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ENGLAND**