

The Consumer Contracts Regulations (June 2014)



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The Consumer Contracts Regulations (June 2014) provide that University accommodation contracts are not a contract to which the “cooling off” cancellation period applies. Our cancellation terms are set out below.

Cancellation of Accommodation after Acceptance

Students who have paid the £300 prepayment should note that if you accept the offer, but later wish to cancel the Accommodation prior to moving in, you should tell us as early as possible as this gives us a better opportunity to find an alternative resident for the Accommodation.

- If we are successful in finding another resident for your Accommodation before the start of your booking, you should refer to Reject the Offer regarding any application fee you may be due to be refunded
- If we do not find another resident for your Accommodation until after the start of your booking, you will be charged for the number of days that the Accommodation is unoccupied and you should refer to Reject the Offer regarding any application fee you may be due to be refunded
- If we fail to find another resident for your Accommodation, you could be held liable for the full amount of the contract