

2011

Welcome to the
University of Wolverhampton

A University to be proud of



Welcome

If you are a new student at the University, welcome!

As milestones go, starting University is one of the big ones. We want you to enjoy the experience and get stuck into University life, so we've laid on a week of activities and entertainment to help you settle in.

To our returning students, welcome back!

What better way to ease yourself back into student life than with another enjoyable Welcome Week.

This programme is your at-a-glance guide to all the essential information and events happening during Welcome Week. Take a few minutes to look through it and make sure you know which events you need to attend. Please note that some are compulsory and for others you may need to book your place.

You can find more information on events and services on the University's and Students' Union's websites, in particular:

www.wlv.ac.uk/welcome for all the essential facts and support information you need both before and after arrival (including direct links to helpful websites).

www.wlv.ac.uk/evision for getting you set-up and enrolled as a student. We will communicate with you online through e:Vision about all aspects of your course – from application to graduation.

www.wolvesunion.org for information about your Students' Union, including details of the entertainment programme for Welcome Week and beyond.

We hope you find your time with us successful and enjoyable – good luck as you take your first steps to becoming a Wolverhampton graduate.

Contents

2	Welcome and essentials	23	New for 2011/12
6	Welcome Week day-by-day	27	Other information
17	Campus maps	31	Here to Help



Essentials

checklist



Before your arrive make sure you have:

- opened your e:Vision account at: www.wlv.ac.uk/evision
- registered for an IT account
- applied for all the financial support you are entitled to, see: www.wlv.ac.uk/moneymatters and apply online at: www.direct.gov.uk/studentfinance
- enrolled on your course using e:Vision (online enrolment opens from early August) and printed your University Boarding Pass as you will need this for identity checking in Welcome Week. You can print your pass at home or using any PC at the University. See the welcome web pages for more information
- uploaded your photo for your student ID. If you haven't managed to do this before Welcome Week, see the welcome web pages for information regarding locations of web cams
- confirmed your accommodation. Places are still available at University Halls of Residence (see advert on page 26)
- checked whether you need a TV Licence, see: www.tvlicensing.co.uk

During Welcome Week make sure you have:

- had your identity checked (see page 5)
- registered your modules (through e:Vision)
- opened a bank account (make sure you shop around for the best deal for students. You will need to request a confirmation of enrolment letter through e:Vision)
- registered with a doctor (GP), see the welcome web pages.



Please note that you must have fully enrolled by 4pm on Monday 19 September.

Your Step-by-step guide to becoming a student

Step 1: register for IT facilities (compulsory)

Before you can use University computers and IT facilities, or connect your own computer to the Internet, you must register for an IT Account to get your own username, password and email address.

It's easy to do this from home, just follow the link in e:Vision.

Please note that the password you select must be between 6 and 14 characters long, and must include at least one letter and 2 numbers, or punctuation characters. It cannot include spaces.

Step 2: upload your photo for your Student ID Card (compulsory)

All students studying at the University need a Student ID Card to gain access to University services and buildings. Follow the instructions to upload your photo for your card at:

www.wlv.ac.uk/idcard

If you don't have a digital photo, or a computer with Internet access, we can help you do this on campus (see welcome web pages for more information). You can complete steps 3 and 4 without having uploaded your photo.

Step 3: enrol on your course (compulsory)

Online enrolment opens from early August. Follow the link through e:Vision for enrolment and follow all instructions carefully.

Step 4: print your University Boarding Pass

Once you have completed all stages of enrolment, you will be able to print your University Boarding Pass. You will need to bring this with you during Welcome Week. Follow the instructions on e-Vision.

Step 5: confirm your attendance and identity and receive your University ID Card (compulsory – see page 5)

Please note: if you are eligible for a Tuition Fee Loan, we will automatically receive this information from the Student Loans Company so you do not need to provide us with a copy of your entitlement letter.

Step 6: register for Students' Union (SU) website and NUS Extra Card (optional)

Visit the Students' Union webpage at: www.wolvesunion.org for all the latest SU news, updates and student offers.

Identity checking



Once you have completed your enrolment online we need to check your identity and confirm attendance **before 4pm on Monday 19 September**.

Remember to bring your University Boarding Pass and proof of your identity (for example, a Passport or Driving Licence) with you to the appropriate enrolment points on City and Walsall Campuses:

City Campus (open 9am-5pm)

Go to the enrolment point in the Millennium City Building, ground floor. In order to minimise queues, full-time students are asked to attend on the appropriate day:

Monday 12 September	School of Health and Wellbeing (not Walsall or Burton students) and University of Wolverhampton Business School
Tuesday 13 September	School of Art & Design, and School of Applied Sciences
Wednesday 14 September	School of Law, Social Sciences and Communications
Thursday 15 September	School of Technology
Friday 16 September	All Schools
Monday 19 September	All Schools

Walsall Campus (open 9am-6pm)

Student Office, ground floor, WA Building

Following identity checking, your University ID Card will be posted out to your term-time address within the next few working days.



It is only after we have confirmed your attendance that your student loans are released.

International students (from all campuses)

If you have not previously done so, take your University Boarding Pass with proof of your identity and qualifications to the International Centre in MB105, MB Building, City Campus.

Welcome Week day-by-day

If you live locally, or have moved into the Halls early, why not join us for the following events:

Friday 9 September

The Students' Union presents: Best of British

Campus: City

Come to the Students' Union, MD building from 7pm and join us for a celebration of all things British. Make new friends, take part in our fun and games, and sample some typical British cuisine before we head off to a local bar/club in Wolverhampton for the main evening event.

The Students' Union presents: Early Arrivals' Welcome Party

Campus: City

Sample Wolverhampton's best nightlife at our party tailored just for you early birds! Make new friends and get to know your Union Officers.

For details of these and other Students' Union night-time events we have organised at great local venues, visit our website at www.wolvesunion.org/freshers or follow us on www.wolvesunion.org/facebook and www.wolvesunion.org/twitter

Saturday 10 September

Beat the queues

If you would like to beat the queues next week, the Student Office, MD Building on City Campus will be open from 10am-4pm for all of your queries. Staff will be available from The Student Office, The Gateway and International Centre to help you enrol, upload your photos, register your modules, confirm your identity (please bring appropriate ID with you), check your induction programme, or answer any other questions you may have. Come along and ask – no question is too small or too silly (and you probably won't be the first to ask it).

Sunday 11 September



Arriving at University accommodation

When and where: 10am-4pm, all campuses

Our arrival desks are extremely busy between 1pm-3pm. To minimise queuing or delay, we recommend that you try to avoid this peak time. Having your acknowledgement letter or your student number to hand will speed up the process.

Wolverhampton students should follow directions to their specific accommodation to collect their keys before joining the Welcome Roadshow in Lomas Street courtyard.

Useful postcodes:

Randall Lines	WV1 1RN
Lomas Street	WV1 1QU
North Road	WV1 1HR

For other campuses, you should collect your keys from the main reception desk.

Walsall	WS1 3BD
Telford	TF2 9NT
Compton	WV3 9DX

If you are arriving after 4pm on Sunday you should collect your keys from your Campus Reception, where a member of staff will be able to assist you. For Wolverhampton arrivals, you should collect your keys from Accommodation Services Reception at Lomas Street.

All UK students are requested to move into their accommodation from Sunday 11 September 2011 and no later than 12pm Saturday 17 September 2011.

The Welcome Roadshow – moving into your University Accommodation

When and where: 10am-4pm, all campuses

Resident Assistants (RAs) and Best Mates will be on hand to help you settle into your new home and environment. Complimentary refreshments will be available upon your arrival.

Campus tours

Campus: City – leaving from Lomas Street courtyard, and Walsall – leaving from the Welcome Point

Departs: 12pm, 1.30pm, 2pm and 2.30pm

Get to know your surroundings by taking one of our short walking tours. All residents are encouraged to take this tour – it will help you identify some of the main buildings ready for next week. At Walsall, this will include a guided tour of our newly opened Performance Hub and at City you will be able to see the newly refurbished Harrison Learning Centre.

Residents' induction talk

When and where:

6pm or 6.30pm (depending on residence), City Campus (MC001)
6pm, Walsall (WN004)

The Students' Union presents: Freshers' Welcome Party

Whether you're based at City or Walsall Campus, make sure you're at what promises to be our biggest ever freshers' party! Meet your Union Officers in the Students' Union at City Campus from 7pm, before we make our way over to a local club in Wolverhampton for a spectacular welcome party. For more details, including transport see www.wolvesunion.org/freshers. Don't miss it!



PLEASE REMEMBER

NO PASSPORT PHOTOGRAPH = NO KEY!

For details of these and other Students' Union night-time events we have organised at great local venues, visit our website at www.wolvesunion.org/freshers or follow us on www.wolvesunion.org/facebook and www.wolvesunion.org/twitter





Make sure you know where you are supposed to be this week for your first induction session – don't miss it!

Monday 12 September



Academic School induction

Each Academic School has its own programme of induction activities. If your programme starts today, all-day attendance is your priority – see e:Vision or the welcome web pages for more information.

Sport taster sessions

Give sport and healthy living some thought with our free daily sessions. Just turn up and join in any of our free activities this week. Try it, you never know you might like it!

- **Bollywood dance workout**

When and where: 12pm-1pm, Sports Hall, MD Building, City Campus

A fusion of exotic eastern dance and western aerobics. Burn calories and have loads of fun doing it at the same time.

- **Swimming**

When and where: 12pm-1.30pm, Walsall Sports Centre, Walsall Campus

- **Fitness Suite induction**

When and where: 6pm-8pm, Walsall Sports Centre, Walsall Campus

Speak to an instructor to get your induction booked in early.

Meet your Students' Union

Campus: City and Walsall

Come along to our coffee lounge on City Campus or meet us at Walsall Campus and relax with a cup of coffee. This is your opportunity to meet your Students' Union Officers (if you haven't already), take a tour of our building and find out how you can get involved with us during your time at University.

The Students' Union presents: Game Night

Campus: City

Come to the SU building on City Campus and compete with your friends at our Game Night, which includes a quiz, Nintendo Wii/PlayStation challenges on the big screen, and board games.

The Students' Union presents: Film Night

Campus: Walsall

Start your evening with a screening of a recently released film on Walsall Campus. Sit back, relax and enjoy!

For details of these and other Students' Union night-time events we have organised at great local venues, visit our website at www.wolvesunion.org/freshers or follow us on www.wolvesunion.org/facebook and www.wolvesunion.org/twitter



Tuesday 13 September



Academic School Induction

Attendance at your Academic School induction is a priority today.

Sport taster sessions

Give sport and healthy living some thought with our free daily sessions. Just turn up and join in any of our free activities. Try it, you never know you might like it!

- **Aerobics**

When and where: 12pm-1pm, Sports Hall, MD Building, City Campus

Aerobics improves cardiovascular fitness and co-ordination. Join us for an energetic and invigorating work-out.

- **Fitness Suite inductions**

When and where: 11am-1pm, Walsall Sports Centre, Walsall Campus

Speak to an instructor to get your induction booked in early.

- **Pilates**

When and where: 1pm-2pm, Walsall Sports Centre, Walsall Campus
or

5pm-6pm, Sports Hall, MD Building, City Campus

Pilates improves core strength and stability, creating balance within the body and greater flexibility within the muscles.

- **Swimming**

When and where: 4pm-5.30pm, Walsall Sports Centre, Walsall Campus

- **Hi/Lo-impact aerobics**

When and where: 6pm-7pm, Walsall Sports Centre

Improves cardiovascular fitness and co-ordination and is set to uplifting music.

The Students' Union presents: Freshers' Fayre

When and where: 11am-4pm, City Campus

Our commercial Freshers' Fayre is buzzing and lively. Come along for freebies and student offers in a huge showcase of business stalls. You can find out more about the Students' Union and buy your tickets for the week's events. Visit us in the SU building and out in the main courtyard.

The Students' Union presents: Comedy Night

Campus: City

Join us at the Students' Union for an evening of live comedy from some of the top acts from the circuit. (To be confirmed, see website for line-up and how to get involved).

Do you think you're funny? Grab a slot to perform in the 'open mic' spots during the evening.

The Students' Union presents: Open Mic Night

Campus: Walsall

Back by popular demand, your SU is hosting an Open Mic Night at Walsall Campus. All students are welcome to come along and perform – play unplugged, sing, read a poem, the choice is yours. It's an open mic and the spotlight is on you!

For details of these and other Students' Union night-time events we have organised at great local venues, visit our website at www.wolvesunion.org/freshers or follow us on www.wolvesunion.org/facebook and www.wolvesunion.org/twitter

UniSmart™
Not your average lecture.

UniSmart™
Giving students a head start



THE LIVE SURVIVAL GUIDE TO UNIVERSITY

Don't miss this extraordinary event hosted by an international presenter – taking place today for new students in the Business School. See your School induction programme for more details.

Wednesday 14 September



Academic School induction

Attendance at your Academic School induction is a priority today.

Trip to IKEA

Make your room your home with a free trip to IKEA. For more information and to reserve your place, visit your local Accommodation Services reception.

Sport taster sessions

Give sport and healthy living some thought with our free daily sessions. Just turn up and join in any of our free activities. Try it, you never know you might like it!

- **Pilates**

When and where: 12pm-1pm, Sports Hall, MD Building, City Campus

Pilates improves core strength and stability creating balance within the body and greater flexibility within the muscles.

- **Swimming**

When and where: 12pm-1.30pm, Walsall Sports Centre, Walsall Campus

The Students' Union presents: Get Involved Day

Campus: City

Come along to our Volunteer Fayre in the SU from 11am and find out about the wide range of student support services on offer from your SU and University, as well as volunteering opportunities to help boost your chances of success in the job market. Also on offer is our One World event – take part and embrace new experiences in our display of international culture and cuisine.

The Students' Union presents: Walsall Fayre

When and where: 12pm-3pm, Walsall Campus

The Freshers' Fayre comes to WA Sports Hall. Get free stuff, find out local information, get help, advice and support and sign up to a sport or society. Get involved and get your official SU goody bag!

The Students' Union presents: Sports Trials

Campus: Walsall

If you like sport, you'll love what's on offer at the impressive Walsall Sports Centre. We can help you improve your fitness and enjoy a great social scene. If you take your sport seriously, there are plenty of opportunities to represent your University in a competitive sport or simply try sport for fun – our sports programme has something for everyone. Come along and take part in our team trials starting from today until Friday 23 September.

The Students' Union presents: Quiz Night

Campus: City

Come on down to the SU building for our very popular Quiz Night. Of course there'll be prizes for the winning team!

The Students' Union presents: Karaoke Night

Campus: Walsall

Come along to an evening of karaoke, hosted by your SU. There's a song catalogue with thousands of tracks for you to choose from. Prizes will be given to the best act(s).



Taking place today for new students in the Schools of Applied Sciences; Law, Social Sciences and Communications; Education; and Sport, Performing Arts and Leisure. See your School induction programme for more details.



Thursday 15 September



Academic School Induction

Attendance at your Academic School induction is a priority today.

Sport taster sessions

Give sport and healthy living some thought with our free daily sessions. Just turn up and join in any of our free activities. Try it, you never know you might like it!

- **Healthy Living**

When and where: 12pm-12.30pm, Sports Hall, MD Building, City Campus

For advice on nutrition, weight loss, weight gain or any questions regarding food or exercise these sessions are for you.

- **Swimming**

When and where: 4pm-5.30pm, Walsall Sports Centre, Walsall Campus

- **Body Sculpture**

When and where: 5pm-6pm, Sports Hall, MD Building, City Campus

Challenge yourself, improve your stamina, fitness, strength and body tone. This circuits-style class is suitable for everyone. Work at your own pace and be motivated by great music.

- **Boxercise**

When and where: 6pm-7pm, Walsall Sports Centre, Walsall Campus

A cardiovascular workout designed to increase strength of body and mind. Follows methods employed in boxing, ensuring the maximum amount of safety and exercise.

The Students' Union presents: Sports and Societies Fayre

When and where: 11am-4pm, City Campus

Our Sports and Societies Fayre is your chance to find out more about the recreational activities offered by your Union. Come to the SU and find out how you can get involved in recreational or competitive sports. Alternatively, sign up to any of the wide range of societies that are on offer, or perhaps set up your own? There'll be information, demos and the official SU goody bags on offer.

The Students' Union presents: Get Involved Day

When and where: 11am-3pm, Walsall Campus

Come along to our Get Involved Day to find out about the wide range of student support services on offer from your SU and University, as well as volunteering opportunities to help boost your chances of success in the job market.

The Students' Union presents: All Student Meeting

When and where: 4pm, MC001, City Campus

Have your say on what's going on with your Students' Union at our annual general meeting. The agenda will be jam-packed with items affecting you and you'll get the chance to ask tough questions on issues which are important to you and your fellow students. There'll also be free milk and cookies and free Domino's pizza on offer!

The Students' Union presents: Open Mic Night

Campus: City

Back by popular demand, your SU is hosting an Open Mic Night at City Campus. All students are welcome to come along and perform – play unplugged, sing, read a poem, the choice is yours. It's an open mic and the spotlight is on you!

The Students' Union presents: Quiz Night

Campus: Walsall

Come on down for our very popular Quiz Night. Of course there'll be prizes for the winning team!



Taking place today for new students in the Schools of Technology; Art & Design; and Law, Social Sciences and Communications. See your School induction programme for more details.

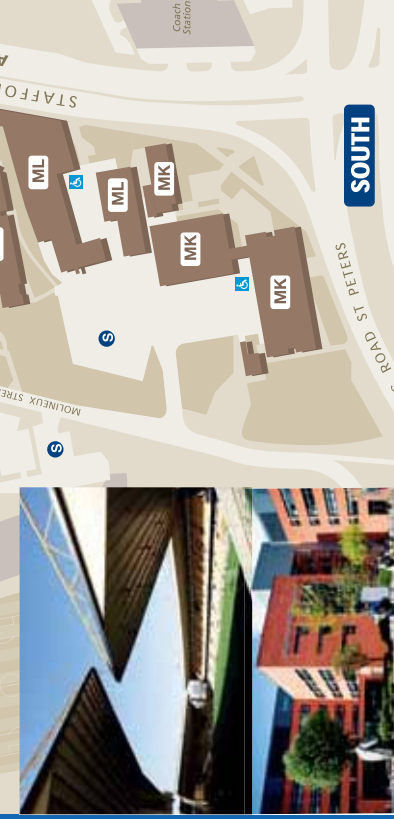


City

- MA** Arena Theatre; GoEat; School of Applied Sciences; School of Technology; The Assembly Science IT Centre;
- MB** International Centre; Office of the Dean of Students; Student Services Gateway
- MC** Millennium City Building
GoEat World; School of Applied Sciences (Psychology)
School of Law, Social Sciences and Communications;
Social Learning Space
- MD** The Gateway; City Sports Centre; Harrison Learning Centre; Student Office (here2help); Students' Union
- MH** Mary Seacole Building
School of Health and Wellbeing
- MI** School of Technology; School of Law, Social Sciences and Communications (Media Centre); Student Office (here2help)
- MK** School of Art & Design; Print Services Unit
- ML** Student Office (here2help); Multi-faith Prayer Room
- MN** University of Wolverhampton Business School
- MP** Multi-Faith Centre (Chaplaincy)
- MX** City Campus North Administration and Teaching Building
Cashiers and Finance Office; GoEat North; Registry



Welcome Points
 If at any time you need directions or help, visit one of our Welcome Points. Open 9am-5pm. You can find them on:
City Campus in the marquee in the City South courtyard all week.
Walsall Campus in the marquee outside WN building (Monday and Tuesday) or the Student Office Gateway in WA building.



Walsall



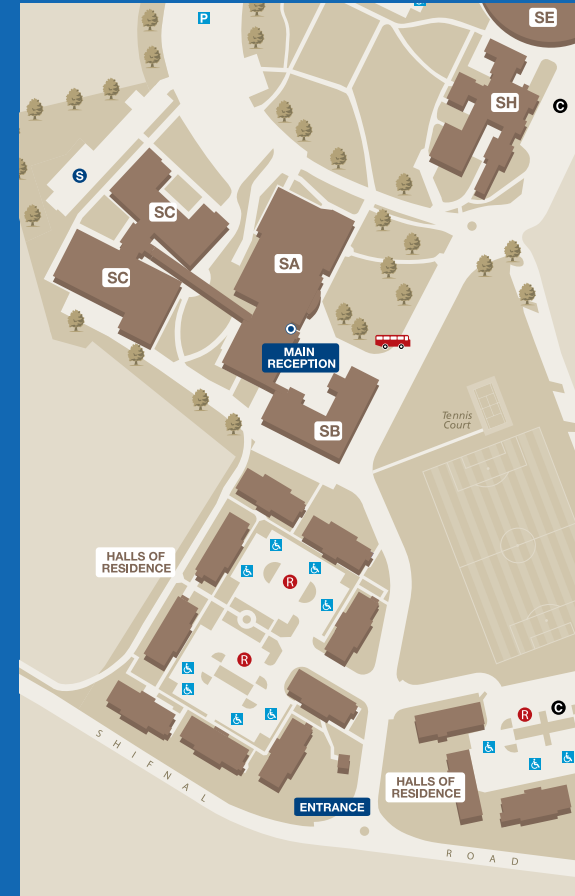
- RWR** Prosper Building; School of Sport, Performing Arts and Leisure
- WA** BLEND Centre; GoEat; NAEF (National Association of Environment Education); School of Education; School of Sport, Performing Arts and Leisure; Student Office Gateway (here2help)
- WD** School of Sport, Performing Arts and Leisure, Swimming Pool
- WE** School of Education; School of Sport Performing; Arts and Leisure
- WG** Gorway Conference Centre; School of Sport, Performing Arts and Leisure; School of Education
- WH** Performance Hub
- WJ** Walsall Sports Centre and Judo Centre of Excellence
- WL** Learning Centre; QTS (School of Education)
- WN** Go EatWorld, School of Education, Social Learning Space
- WP** Boundary House; School of Health and Wellbeing
- WS** Students' Union

The Walsall Way

Four ways to make Walsall life stress free

- 1** The University has made suitable car parking provision at Walsall Campus. Therefore please make every effort to park on the designated car parks.
- 2** Don't park illegally in the streets around the Campus as the police will be paying particular attention in this area and you will be caught!
- 3** Whether it's how you park or coming onto or leaving the site, be respectful to our neighbours.
- 4** Better still – leave the car at home and use our free intersite bus service, or public transport.

Telford



- SA** Costa Coffee; GoEat; Learning Centre
- SB** Computer Labs; Student Office
- SC** School of Technology
- SE** e-Innovation Centre
- SH** inc. Priorslee Hall Conference Rooms; Orchard Restaurant

Understanding room numbers at the University

The first letter indicates the campus (M=City, S=Telford, W=Walsall). The second letter indicates the building reference. The room numbers follow, with the first indicating the floor level that the room is located on (eg. 001 would be on the ground floor; 101 on the first floor, etc).

Campus travel

Travelling between the University's campuses is easy. Don't worry if your course is on more than one campus as the University runs a free inter-site shuttle service from Monday to Friday connecting all campuses, as well as town centres. Shuttle timetables can be found at reception points and also online: www.wlv.ac.uk/shuttle

(All students need to show their University ID to use the shuttle service. Before 19 September you can also use your unconditional offer letter or your boarding pass).



Friday 16 September



Academic School Induction

Attendance at your Academic School induction is a priority today.

Sport taster sessions

Give sport and healthy living some thought with our free daily sessions. Just turn up and join in any of our free activities. Try it, you never know you might like it!

- **Fitness Suite inductions**

When and where: 2pm-5pm, Walsall Sports Centre, Walsall Campus

Speak to an instructor to get your induction booked in early.

- **Legs, Bums and Tums**

When and where: 6pm-7pm, Walsall Sports Centre, Walsall Campus

A conditioning class which is based on toning legs, bums and tums, which is suitable for all abilities.

Students' Union day trip to Alton Towers

Enjoy a day out at the UK's top theme park. With the school holidays over, there's no better time to go – small queues and big group discounted prices. Book your ticket online from 22 August at www.wolvesunion.org/freshers

N.B: you are advised to check your School induction programme before booking onto this trip.



The Students' Union presents: Scavenger Hunt

Campus: City and Walsall

Starting at City Campus at 10am explore the Campuses, attractions and facilities at Wolverhampton and Walsall in our brilliant and very funny Scavenger Hunt, followed by a results night at City Campus. You will work in a team to compete for the most points as you complete a range of set tasks within a given time. Check out our website at www.wolvesunion.org/freshers to see what the teams came up with last year.

The Students' Union Presents: Film Afternoon

Campus: City

Take time to chill with the screening of a recently released film.

Saturday 17 September

Sport taster sessions

Give sport and healthy living some thought with our free daily sessions. Just turn up and join in any of our free activities. Try it, you never know you might like it!

- **Swimming**

When and where: 1pm-2pm, Walsall Sports Centre, Walsall Campus

Don't forget, Students' Union sports trials and taster sessions will be taking place every day at City and Walsall Campuses from Wednesday 14 to Friday 23 September. See www.wolvesunion.org/freshers or our sports flyer for more details.

Last minute queries?

Drop into The Student Office, MD Building, City Campus, where staff from the The Student Office, The Gateway and International Centre will be available to talk to, from 10am-4pm today. If you have any last minute queries before next week, come along and ask.



There you have it, a fun packed week for all. You'll have a lot to take in, so remember to give yourself some down-time. If you need us, we're not just here to help during Welcome Week. If you have any problems, at any time, make sure you ask.



New for 2011/12

In response to student feedback, we have had a busy year making some large-scale improvements to the University's living and learning landscape.

Learning and Information Services

The University's Learning Centres are undergoing a transformation. This year will see the opening of a new Learning Centre in the Performance Hub on Walsall Campus and the remodelling of the existing Centre at City. The creation of more flexible study spaces at both Learning Centres will allow you to find the perfect study environment to suit your personal learning style.

To keep up-to-date with all that's going on, visit our web news page or subscribe to our RSS feed at: www.wlv.ac.uk/lib/info/news.aspx

On each campus we have a Learning Centre with:

- books, journals, DVDs, CDs and videos, chosen to support your studies
- study spaces to suit your needs as an individual or as a group
- accessible resources and support for students with disabilities
- auto-service machines for speedy issue, renew, and return of items
- networked PCs, printers and scanners.

Our online services are available both on and off campus, and include:

- access to our full-text electronic journals, information databases and electronic books
- book-check, and reservation service
- telephone renewals – 24hrs a day
- ASSIST – chat online assistance for your LIS related enquiries at www.wlv.ac.uk/lib/assist

Developing your academic skills

Whether you are coming straight from school or returning to study, we can provide you with opportunities to refresh your academic skills. For more details check out our website www.wlv.ac.uk/lib/skills



The Performance Hub

You'll be among the first to make use of our brand new multi-million pound performing arts centre, The Performance Hub on Walsall Campus. Due for completion in July 2011, the centre will provide advanced teaching and performance space for dance, drama and music students. The Performance Hub will house superbly equipped music practice rooms, recording studios, dance and drama rehearsal rooms and a 'black box' performance space under one state-of-the-art roof.

Walsall's stylish new Students' Union and Squeezebox Juice Bar

Following the superb 2010 revamp of the SU on City Campus, Walsall has also been treated to a full make-over. We've increased the social space on Walsall Campus to include a funky new juice bar, where you can relax with a freshly squeezed smoothie; comfy chairs, and a computer bar with Wi-fi access, depending on whether you're in the mood to switch off or switch on.





Brighter buses

You can't miss our colourful new fleet of campus shuttle buses. Four brand new buses are at your service, giving you a more environmentally friendly and comfortable journey. Look out for one at a stop near you. We've also improved our timetable so that you'll benefit from more regular bus services and fewer unnecessary journeys now that more courses are delivered on City Campus.

Better ways to stay connected

IT Services are continually updating and upgrading services for students. New for this year is the introduction of email using Microsoft's Live@edu service, which gives you a 10GB mailbox and your own University email address. Once you have registered for your University IT account you can access exciting features, including; 25GB SkyDrive storage space, document sharing and editing through Office Web Apps, instant messaging, video chat, and a lot more that you can access with your user ID and password. Find out more at www.wlv.ac.uk/studentemail

Connected, Safe and Legal

This session will give you the information you need to connect to the University network, help keep you and your device safe and secure in the on-line world and assist you with making sure there is nothing on your device that might put you on the wrong side of the law.

We can also give you a '5 minute connection check' and point you in the right direction if you need more help. Come and say hello and find out all you need to know.

Go Eat, MC Building, City Campus, 3pm-4pm

- Monday 12 September
- Wednesday 14 September
- Monday 19 September
- Wednesday 21 September

Go Eat, WN Building, Walsall Campus, 3pm-4pm

- Tuesday 13 September
- Thursday 15 September
- Tuesday 20 September
- Thursday 22 September

University of Wolverhampton

Student Accommodation



Accommodation for all budgets, starting from £64pw all inclusive

- No utility bills to pay
- Free and unlimited Internet access
- Free laundry facilities
- Free contents insurance
- 24-hour security
- Close proximity to teaching buildings
- Free parking for residents
- Large supermarkets within walking distance
- On-site refectory, cafe, library and shop
- Friendly and helpful staff available to assist with any queries you may have
- **New for 2011/12** – bedding packs in your room ready for your arrival

Accommodation Services, Lomas Street, Wolverhampton, WV1 1QU
Tel: **01902 321268**, Email: accommodationservices@wlv.ac.uk,
Web: www.wlv.ac.uk/accommodation



Little Scholars Nursery

Graded 'Outstanding' in all areas by Ofsted, Little Scholars Nursery offers University staff, students and the community first-rate child care.

Our team of highly qualified nursery staff provide the best of beginnings for the 'Little Scholars' in their care. Our stimulating and friendly environment gives children every opportunity to learn, have fun and make new friends. We care for children aged nine months to five years, with funded places available for three to five year olds.

We are conveniently based on the University's City Campus. To find out how we can help with your children visit: www.wlv.ac.uk/nursery or better still, come and see for yourself. To arrange a tour tel: **01902 322909** or email: nursery@wlv.ac.uk

"Children are truly enabled to develop skills for the future and are on their way to becoming Little Scholars." Ofsted 2010.

Little Scholars Nursery, University of Wolverhampton, Randall Lines Halls of Residence, North Road, Wolverhampton WV1 1RN





Your Students' Union – here for you

The Students' Union is an independent charity that is run by students for students. The Union is at the centre of Campus life. We offer opportunities to get involved in social and sporting activities. We provide advice and support for you on all matters affecting you as a student, and we develop your skills to increase your chances of success in the job market.

So whether you want to join a club or society, put on an event, campaign for students' rights, access professional advice, or simply find a place to chill in a comfy and relaxed environment – come to the Union, it's your home away from home, designed to help you to get most out of your time as a student.

Representing students: The Union is run by an Executive Committee of students who are elected to represent you during your time at university. If you have an issue that's affecting you, the Executive will help you to resolve it.

Advice and Support Centre (ASC): The Union's Advice and Support Centre supports all students independently of the University. We offer specialist advice on finance, housing, academic and international students' issues. Book an appointment to see a friendly adviser and we'll do our best to help you to resolve your queries.

Societies: Sign up to any of the wide range of societies that are run by students – or even set up your own. Societies are a brilliant way for you to meet people who share the same interests, or to try something new. There are around 50 societies including groups based on hobbies, interests, charities, faiths, sports, causes and politics.

Sport: For an affordable annual fee, you can join a sports club and benefit from membership to a whole range of recreational and competitive sports. Whether you are looking to compete and represent your University or just have some fun, keep fit and meet new people, our sports provision has something for every student regardless of age and ability – so come along and get involved!

Volunteering: The Union offers many opportunities for students to get involved in volunteering within the University and the wider community. You can register all of your volunteer hours, which are converted at the end of the year into a certificate – excellent evidence of extra-curricular development that you can show to employers.

Campaigns: We are committed to the welfare and safety of all our students. Throughout the academic year, various campaigns are run by the Executive team to raise awareness of issues and encourage students to look after their health, safety and welfare whilst they're at university. We are here to campaign for the changes you want to see – come and join us!

The Activities Centre: The Union's Activities Centre on City Campus is a smart, hi-tech area with PC access, free wireless connectivity for laptops and mobile phones, and a social learning space. This is also where we offer a service for binding assignments and where you can book our state-of-the-art new training and meeting rooms. Your Executive Officers are also based in this area, so pop by to say hello.





Coffee lounge and juice bar: Our coffee lounge, located just off the main corridor in the MD building on City Campus, is a welcoming environment for you to come to in-between lectures. Its comfortable seating area means you can take it easy, read a book, or simply chat with friends over a cup of Fairtrade coffee whilst listening to some of your favourite music.

The Squeezebox Juice Bar, located in our new space in the WS building at Walsall Campus, is a contemporary social space with PC access – the perfect place to unwind. You can also enjoy fresh fruit smoothies and hot drinks made from ethically sourced products, as well as healthy snacks and local produce.

Entertainment: As well as helping you to organise your own events, we also link up with bars and clubs in the local area to make sure you have access to the safest and cheapest student nights.

Student discount card: The NUS Extra Card is the official year-long discount and benefit card exclusive to students. Register for an NUS Extra Card by either visiting the Students' Union on City or Walsall Campus, or by visiting the official website www.nus.org.uk

Have your say: We're always striving to be the best and looking at how we can improve the SU and what it has to offer. If you're interested in being part of our Freshers' Focus Group in September, we'd love to hear your ideas, opinions and suggestions about what you think we should be doing, or could be doing better. Register your interest on our website at www.wolvesunion.org/focusgroups

For all the latest SU news and updates, register on our website www.wolvesunion.org or follow us on www.wolvesunion.org/facebook and www.wolvesunion.org/twitter

Work Hard, Play Hard



The department of Sport, Fitness and Health at the University of Wolverhampton plays an active role in student life, offering a vast range of opportunities.

Sport, Fitness and Health provides a variety of facilities at both Walsall and City Campuses and works closely with the Student Union (SU) to provide you with the best possible opportunities to enjoy non-competitive sport and recreational activities.

Whether it be competitively or just for fun, we are committed to help more and more students become active and healthy, and to do this we provide a range of opportunities with minimum cost; with members getting great value and great choice.

Student Memberships

We offer memberships through a monthly direct debit scheme or an upfront nine month membership (valid September 2011-May 2012). Both these memberships afford the holder unlimited access to both campus fitness suites (on completion of an induction), all fitness classes, Walsall swimming pool and athletics track, reduced rates on private bookings and the opportunity to attend our recreational sessions (eg badminton, squash, football) free of charge.

Saver Card

A Saver Card is available for those who wish to receive discounts on private bookings and attend the recreational sessions.

Contacts

Sports Centre, Walsall Campus tel: **01902 518900**. City Campus tel: **01902 322372**
Email: sport@wlv.ac.uk (for general enquiries) or visit: www.wlv.ac.uk/sport



Here to help



During Welcome Week and beyond, the University offers outstanding support to all our students. If you're not sure who to talk to or contact for help, advice, information or support then ask at any of the offices below.

Ask a Mentor

If you have any questions either before you come or once you start, you can talk to our Student Mentors through our online Ask a Mentor forum (www.wlv.ac.uk/ask) and the official Facebook group, [wlv_welcome](https://www.facebook.com/wlv_welcome), to talk to other new students – follow the links to both from: www.wlv.ac.uk/welcome



The Gateway, MD Building

The Gateway can offer advice and guidance on a number of student queries, questions or concerns. If we don't know an answer we will know someone who does.

The Gateway is also the place to come for Financial support and guidance depending on your circumstances. Our staff are dedicated to helping those in most need during their studies through a range of schemes, in particular the Access to Learning Fund.

You can also come to talk to us if things are starting to go wrong and you are not sure who else to talk to.



Your Student Office (here2help)

We are here to help with the administration and organisation of your course throughout your time at the University. In the first few weeks this will include enrolment/module registration queries and tuition fee information.

Academic School support

Your School Office or Student Advisor is available to provide advice and information specific to your School and course.

The Student Services Gateway, MB Building

For advice on anything and everything else – from directions and bus timetables to accessing all of the University's support services, including the Careers and Employment Centre, Student Enabling Centre and Counselling Services.

You can also access these services at Walsall Campus from the Student Office or online at: www.wlv.ac.uk/gateway

Best Mates

Throughout the week, look out for our friendly student helpers, the Best Mates, who can offer information, directions and other general advice.



